4/2021

**Corinne Bendersky**

**The UCLA Anderson School of Management**

**Management and Organizations**

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**corinne.bendersky@anderson.ucla.edu**

**University Affiliation**

**University of California Los Angeles**

**UCLA Anderson School of Management**

Professor, Management and Organizations 2017 - Present

Associate Professor with Tenure, Management and Organizations 2011 – 2017

Assistant Professor, Human Resources and Organizational Behavior 2002 – 2011\*

\*Off the tenure clock in 2005 and 2008

Faculty Director, Human Resources Round Table (HARRT) at UCLA 2013 – Present

Institute for Research on Labor and Employment Research Affiliate 2009 – Present

Negotiations and Conflict Resolution Program Senior Fellow 2009 – Present

**Education**

**MIT Sloan School of Management** 1997 **–** 2002

Doctorate of Management, Institute for Work and Employment Research

Research focus: Organizational dispute resolution systems

Committee: Thomas Kochan, Karen Jehn, Mary Rowe, Robert McKersie

**Oberlin College** 1991 **–** 1995

B.A. with honors

Major: International Negotiation and Dispute Resolution with concentrations in politics and economics

**Research Interests**

I study the effects of workplace conflict, status, diversity, and justice on group and organizational performance as well as the production and dissemination of integrative scholarship about organizations. My multi-method, contextualized and dynamic research approach surfaces overlooked and often counter-intuitive findings about these fundamental aspects of interpersonal interactions in organizations.

**Peer reviewed and commissioned journal articles published**

\*Denotes my current or former doctoral student.

1. Bendersky, C. and J. Brockner1 (2020). "Mistreatment from peers can reduce the effects of respectful treatment from bosses, and respectful peers can offset mistreatment from bosses." Journal of Organizational Behavior **41**: 722-736.

1 Both authors contributed equally to this project.

1. \*Pai, J. & Bendersky, C. (2020) “Team Status Conflict.” *Current Opinion in Psychology.”* 33: 38-41.
2. \*Danbold, F. & Bendersky, C.1 (2020) “Balancing Professional Prototypes Increases the Valuation of Women in Male-Dominated Professions.” *Organization Science* 31(1): 119-140*.*

1 Both authors contributed equally to this project.

* 1. Awarded the**Dorothy Harlow Best Conference Paper** by the Gender & Diversity in Organizations Division at the 2018 Annual Meeting of the Academy of Management.
1. Bendersky, C. and \*Pai, J. (2018). “Status Dynamics.” Annual Review of Organizational Psychology and Organizational Behavior, (5): 183-199.
2. Bendersky, C. (2018). “Making U.S. Fire Departments More Diverse and Inclusive.” *Harvard Business Review.* <https://hbr.org/2018/12/making-u-s-fire-departments-more-diverse-and-inclusive>
3. Bendersky, C., & \*Hays, N. A. 2017. The Positive Effects of Status Conflicts in Teams Where Members Perceive Status Hierarchies Differently. *Social Psychological and Personality Science*, 8(2): 124-132.
	1. Best Empirical Paper Award: When status conflicts harm and help group performance: Considering the (in)congruence of latent and manifest status conflicts. International Association for Conflict Management, Tacoma, 2013.
4. \*Tsai, M., and Bendersky, C. (2016) “The pursuit of information sharing: Expressing task conflicts as debates versus disagreements increases perceived receptivity to dissenting opinions in groups.” *Organization Science,* 27(1), 141-156.
5. \*Hays, N. A., & Bendersky, C. (2015). “Not at all inequality is created equal: Effects of status versus power hierarchies on competition for upward mobility.” *Journal of Personality and Social Psychology*, 108(6), 867-882.
6. Weingart, L., Behfar, K., Bendersky, C., Todorova, G., and Jehn, K. (2015). "The directness and oppositional intensity of conflict expression." *The Academy of Management Review*, 40 (2): 235 - 262*.*
	1. Best Paper Award – Empirical or Theoretical. Academy of Management, Conflict Management Division, 2014.
7. Bendersky, C. (2014). “Resolving ideological conflicts by affirming opponents’ status: The Tea Party, Obamacare and the 2013 government shutdown.” *Journal of Experimental Social Psychology*, 53: 163-168.
8. Bendersky, C. and \*Shah, N. (2013). The downfall of extraverts and rise of neurotics: The dynamic process of status allocation in task groups. *The Academy of Management Journal,* 56 (2): 387 – 406.
9. Greer, L., Bendersky, C. (2013). Power and status in conflict and negotiation research: Introduction to the special issue. *Negotiation and Conflict Management Research* **6**(4) 239-252.
10. Cronin, M. and Bendersky, C. (2012). “The supply chain for producing quality organizational knowledge.” *Organizational Psychology Review,* 2 (1): 54 – 70.
11. Bendersky, C., & \*Shah, N. (2012). The costs of status enhancement: Performance effects of individual’s status mobility in task groups. *Organization Science*, 23(2): 308-322.
	1. Lead article.
12. Bendersky, C., & \*Hays, N. A. (2012). Status conflict in groups. *Organization Science*, 23(2): 323-340.
	1. Best Theoretical Paper: Bendersky, C. and Hays, N. The fourth dimension: Status conflict in groups. International Association for Conflict Management, Chicago, 2008.
13. Long, C., Bendersky, C. and Morrill, C.1 (2011) “Fairness monitoring: Linking managerial controls and fairness judgments in organizations.” *The Academy of Management Journal,* 55 (5): 1045-1068.

1 The first two authors contributed equally to this paper.

* 1. Best Empirical Paper: Long, C., Bendersky, C. and Morrill, C. “Fair control: Complementarities between managerial controls and employees’ fairness evaluations.” Academy of Management Conference, Conflict Management Division, 2006.
1. Bendersky, C., and McGinn, K. (2010) "Open to negotiation: Phenomenological assumptions and knowledge dissemination within organizational studies." *Organization Science*, 21 (3): 781-797.
2. Bendersky, C. and Curhan, J. (2009) “Cognitive dissonance in negotiation: Free choice or justification?” *Social Cognition*, 27 (3): 451-470.
3. Bendersky, C. (2007) "Complementarities in organizational dispute resolution systems: How system characteristics affect individuals' conflict experiences," *Industrial and Labor Relations Review*, 60 (2): 204-224.
	1. Best Conflict in Context paper: “Dispute resolution system effectiveness: complementarities and mediators.” Academy of Management, Conflict Management Division, 2003.
4. Jehn, K. and Bendersky, C. (2003). “Intragroup conflict in organizations: A contingency perspective on the conflict-outcome relationship.” In Staw, B. and Kramer, R. (Eds.) Research in Organization Behavior, Volume 26: 189-244, (Greenwhich, CT: JAI Press).
5. Bendersky, C. (2003) “Organizational dispute resolution systems: A complementarities model.” *Academy of Management Review*, 28 (4): 643-656.
	1. Best Article or Chapter Published in 2003: Bendersky, C. (2003) “Organizational Dispute Resolution Systems: A complementarities model.” *Academy of Management Review*, 28 (4): 643-656. International Association for Conflict Management, 2005.
6. Kochan, T., Lautsch, B. and Bendersky, C. (2000) “Evaluation of the Massachusetts

Commission Against Discrimination’s ADR Program” *Harvard Negotiation Law Review*, 5 (Spring): 233-278.

1. Bendersky, C. (1998) “Culture: The missing link in dispute systems design” *Negotiation Journal*, 307-311.

**Books authored**

1. Hastie, R., Tinsley, C. H., Barnow, B.S., Bendersky, C., Coss, E. J., DeChurch, L. A., Gratch, J., Harris, D. H., Hoffer, L. D., Maclean, A., Manski, C. F., Schulze, W. (2014). The Context of Military Environments: An agenda for basic research on social and organizational factors relevant to small units. Board on Behavioral, Cognitive, and Sensory Sciences, Division of Behavioral and Social Sciences and Education, National Research Council of the National Academies. <http://www.nap.edu/catalog.php?record_id=18825>
* Lead author for Chapter 5, “Distinct Sources of Power and Status in Diversified Army Units,” pages 77 – 99.

**Chapters in books**

1. Bendersky, C., Bear, J., Behfar, K., Weingart, L., Todorova, G., & Jehn, K. (2014). Identifying Gaps between the Conceptualization of Conflict and its Measurement. In O. Ayoko, N. Ashkanasy, & K. Jehn (Eds.), Handbook of Research in Conflict Management: 79 – 90. Cheltenham, United Kingdom: Edward Elgar Publishing.
2. Bendersky, C. (2009) “Work team formation as social order negotiations.” in Qualitative Organizational Research, Volume 2: 21-48. Kimberly D. Elsbach and Beth A. Bechky, Eds. (Greenwich, CT: Information Age Publishing).
3. Best Presented Paper: “Work Team Formation as Social Order Negotiations.” University of California, Davis, Qualitative Research Conference. March 2005.
4. Best Graduate Student Paper: “Embedded Change Interventions: The role of organizational context in changing workplace conflict behavior." Academy of Management, Conflict Management Division, 2001.
5. Bendersky, C. (2005) “Organizational influences on disputants.” Handbook of Dispute Resolution. M. Moffitt and R. Bordone, Eds: 233-243. (San Francisco: Jossey-Bass).
6. Rowe, M. and Bendersky, C. (2003) “Workplace justice, zero tolerance and zero barriers.” In T. Kochan and D. Lipsky, (Eds.), Negotiations and Change: From the workplace to society: 117-140, (Ithaca, NY: Cornell University Press).

**Other – reports, monographs, conference proceedings, book reviews, etc.**

1. Danbold, F. & Bendersky, C. (2018) “Balancing Professional Prototypes Increases the Valuation of Women in Male-Dominated Professions.” *Best Paper Proceedings,* Academy of Management Gender, Diversity, and Organizations Division.
2. Bendersky, C. and McGinn, K. (2008). “Incompatible assumptions: Barriers to producing multidisciplinary knowledge” *Best Paper Proceedings*, Academy of Management Organization and Management Theory Division.
3. Long, C., Bendersky, C. and Morrill, C. (2007) "Lying in the bed that you make: How subordinates monitor supervisor's efforts to promote fairness" *Best Paper Proceedings,* Academy of Management Organizational Behavior Division.
4. Long, C. Bendersky, C. and Morrill, C. (2006) “Fair control: Complementarities between types of managerial controls and employees’ fairness evaluations.” *Best Paper Proceedings,* Academy of Management, Conflict Management Division.
5. Bendersky, C. (2003) “Dispute resolution system effectiveness: Complementarities and mediators.” *Best Paper Proceedings,* Academy of Management, Conflict Management Division.

**Working Papers**

Danbold, F. & Bendersky, C. “Prototype Alignment: A Method for Reducing the Influence of Male Chauvinistic Supervisors.” Revise and Resubmit, *Journal of Applied Psychology*.

\*Pai, J. and Bendersky, C. “Respect affirmation.” Manuscript in preparation.

Behfar, K., Kim, Y., Weingart, L., Bendersky, C., and Jehn, K. "Measuring the directness and intensity of conflict expression." Manuscript in preparation.

McGinn, K., Bendersky, C. and Chen, K. “Studying the problem of women at work through natural language processing of newspaper stories since the 1963 Equal Pay Act.” Working paper.

\*Cheng, D. and Bendersky, C. “Effects of California’s mandatory women-on-boards on perceptions of directors’ competence and status.” Research in progress.

Yeomans, M., Bendersky, C., Weingart, L., and Kim, Y. “Natural Language Processing index of directness and intensity of conflict expression.”

\*Pai, J., Kennedy, J., and Bendersky, C. “Getting Ahead by Tearing Others Down: When Are Status Challenges Effective?.” Research in progress.

**Professional Activities**

Founder and Principal, Morpho Leadership Development, 2017 - Present

Faculty Director, Human Resources Round Table (HARRT) at UCLA, 2013 – Present

Senior Editor, *Organization Science*, 2020 – present

Editorial Review Board member:

*Organization Science,* 2014 – 2020\*

\*Awarded for outstanding service on the ERB, 2015.

*The Academy of Management Journal*, 2012 – 2020

*Small Group Research*, 2011- 2019

Co-Managing Editor (with Lindred Greer) of a special issue of *Negotiation and Conflict*

*Management Research* on Power, Status and Conflict.

Guest Associate Editor for special issue of *Organizational Behavior and Human Decision Processes* on Experimental Studies of Conflict.

Ad Hoc submissions reviewer:

*Academy of Management Review*

*Administrative Science Quarterly*

*Advances in Industrial and Labor Relations Industrial and Labor Relations Review*

*American Journal of Sociology*

*Human Resources Management*

*Industrial and Labor Relations Review*

*Negotiations and Conflict Management Research*

*Management Science*

*Organizational Behavior and Human Decision Processes*

*Psychological Science*

*Personality and Social Psychology Bulletin*

*Social Psychological and Personality Science*

International Association for Conflict Management

* Program Chair for 2011 conference.
* Elected Board Member at Large (2006-2008).
* Chairperson of “best paper published in 2005” 2007 award committee.
* Committee member of “Best paper/book chapter published in 2013” (2014-2015).
* Best Dissertation Award submissions reviewer (2005).
* Annual conference submissions reviewer.

Academy of Management

* OB Division Most Innovative Student Paper Award Committee Member (2012 & 2013)
* Annual conference submissions reviewer for
	+ Conflict Management Division
	+ Organizational Behavior Division

Member of the Committee on the Context of Military Environments: Social and Organizational Factors. Board on Behavioral, Cognitive, and Sensory Sciences, Division of Behavioral and Social Sciences and Education, National Research Council, commissioned by the Army Research Institute. 2013- 2014.

Invited member of Faculty studying Asymmetry, Conflict, and Emotions (FACE) in the Workplace (2011 & 2012)

Coordinator of the UCLA Anderson School of Management’s Human Resources and

Organizational Behavior/Management & Organizations research colloquium (2002 – 2005, 2013-2015).

**Invited Presentations since 2009**

George Mason University, Organizational Behavior colloquium (March 17, 2021)

UC Berkeley Haas Management colloquium (September 21, 2020).

INSEAD Singapore OB seminar (postponed due to COVID-19).

Harvard Kennedy School, Center for Public Leadership, Colloquium on Research Results in Advancing Leadership, and the Women in Public Policy Program. 10/24/2019.

David Eccles School of Business, University of Utah, Traveling Scholars speaker series. 2/15/2019.

Robert H. Smith School of Business, University of Maryland, Management & Organization seminar. April 26, 2017.

UCLA Advancing Women in Technology conference, “Negotiations” panelist. 8/12/16.

University of Pittsburgh, Katz Graduate School of Business, Organizations and Entrepreneurship seminar, June 1, 2016.

* Finalist for the J. Zoffer Chair in Ethics and Leadership.

Anderson Forecast Conference Panelist (December 2, 2015).

Columbia Business School, Management Seminar. September 22, 2015.

Cornell Industrial Labor Relations school, school-wide presentation. November 24, 2014.

Boston University School of Management, Organizational Behavior Department. November 17, 2014.

Olin Business School at Washington University, St. Louis, Organizational Behavior seminar, December 7, 2013.

University of Southern California Marshall School Organizational Behavior seminar, October 25, 2013.

### Stanford Graduate School of Business, Organizational Behavior seminar, October 23, 2013.

### University of Washington, Foster School of Business Management Department Research Seminar, November 15, 2012.

### Johns Hopkins University, Carey Business School Research Seminar, November 9, 2012.

Arizona State University, W. P. Carey School of Business, Department of Management Brown Bag Series, October 26, 2012.

INSEAD, Organizational Behavior Seminar, December 9, 2011.

Smeal College of Business Penn State University, Management and Organization Seminar, October 25, 2011

London Business School, Organizational Behaviour Research Seminar, June 23, 2011. University of Pennsylvania, Wharton School, Management Seminar Series, March 17,

2011.

New York University Stern School, Management Department Seminar Series, October 15,

2010.

Northwestern University, Kellogg School of Management Department of Management and Organizations Seminar, May 20, 2009.

University of Chicago Booth School of Business Department of Organizations and

Strategy Seminar, May 19, 2009.

MIT Sloan School Joint Institute for Work and Employment and Organizational Studies

Seminar. April 7, 2009.

Harvard Business School Organizational Behavior Seminar. April 6, 2009.

Columbia University Graduate School of Business Management Seminar. March 31,

2009.

Stanford University Sociology Department Social Psychology Workshop. January 14,

2009.

**Conference Presentations since 2010**

“Navigating the post #metoo movement.” Power, Status, and Influence conference, invited panelist. (postponed due to COVID-19)

“Looking at the full spectrum of hierarchy.” Academy of Management, Boston, MA, 8/12/19.

“Frontiers of hierarchy research.” Academy of Management, Boston, MA, 8/12/19.

“Roll with the Punches: An Exploration of Team Conflict from Multiple Perspectives" Academy of Management, Chicago, IL, 8/13/18.

“Conducting State of the Art Negotiation Research” Academy of Management, Chicago, IL, 8/11/18.

“Creating more inclusive cultures in the fire service: Reducing gender bias and increasing diversity.” With JoAnne Rice. International Association of Fire Chiefs/Fire-Rescue International conference, San Antonio, TX, 8/17/16.

“Snarky peers can undermine polite bosses: The challenge of managing interpersonally unfair peers.” With Joel Brockner. International Association for Conflict Management, New York, NY, 6/29/16 and in the “Justice is all around us: The role of coworkers, employees, and daily justice” symposium. Academy of Management, Anaheim, CA, 8/8/16.

“Development and validation of the DICE scale.” with K. Behfar, Y. Kim, L. Weingart, J. Bear, G. Todorova and K. A. Jehn. Advances in Understanding and Managing Workplace Conflict Symposium, Society for Industrial and Organizational Psychology, Anaheim, CA, 5/15/16 and Academy of Management, Anaheim, CA, 8/9/16.

“The effects of status conflicts in groups where members disagree about status hierarchies.” With N. Hays. Academy of Management, Vancouver, CA, 8/10/15.

 “Strategies for increasing inclusivity in prototypicality-based hierarchies: Expanding the definition of “true” firefighters to include women.” With F. Danbold. InGroup, Pittsburg, PA, 7/24/15.

“The Directness and Oppositional Intensity of Conflict Expression,” with Weingart, L., Behfar, K., Todorova, G. and Jehn, K. Academy of Management, Philadelphia, PA, 8/4/14.

 “Social Status in Groups: Current Conceptualizations and New Directions,” Symposium at the Academy of Management, Philadelphia, PA, 8/4/14.

“Dynamic Aspects of Social Hierarchies” Symposium at European Association for Social Psychology, Amsterdam, the Netherlands, 7/10/14.

"Measuring the directness and intensity of conflict expression." With Behfar, K., Bear, J., Kim, Y., Weingart, L., Todorova, G., and Jehn, K. International Association for Conflict Management, Leiden, the Netherlands, 7/5/14.

“Not all inequalities are created equal: The effects of status and power inequality on competition and collaboration.” With Nicholas Hays.

* INGroup, Atlanta, GA. 7/11/13
* Society for Industrial and Organizational Psychology, Honolulu, Hawaii, 5/16/2014 symposium on Does Hierarchy Help or Hinder? Consequences for Individuals and Teams
* International Association for Conflict Management, Leiden, the Netherlands, 7/7/14.
* Academy of Management, Vancouver, CA, 8/11/15.

“Sympathetic dissonance: The positive effects of status conflicts when group members perceive status differently.” With Nicholas Hays. International Association for Conflict Management, Tacoma, WA. 7/2/2013.

“Effects of debates versus disagreements during task conflict on group processes and outcomes.” With Ming-Hong Tsai. International Association for Conflict Management, Tacoma, WA. 7/2/2013.

Toward a Multi-level Perspective in Negotiation & Conflict Research in Organizations invited conference panelist. February 22, 2013, Tucson, Arizona.

“Status sorting versus status seeking in task groups.” With Nicholas Hays. FACE conference, Maui Hawaii, December 10, 2012.

"Dynamics of Status Mobility: Current research on status gains and losses." Symposium organizer and presenter. Academy of Management Conference, Boston, MA, August 5, 2012.

"The Destabilization of Group Status Hierarchies: Interactive Effects of Status Conflict and Hierarchy Legitimacy." With Nick Hays. International Association for Conflict Management conference. Stellenbosch, South Africa, July 13, 2012.

"Reconceptualizing conflict in terms of intensity and directness." With Laurie Weingart, Kristin Behfar, Gergana Todorova, and Karent Jehn. FACE conference, Paris, France. December 13, 2011.

“Effects of divergent and convergent task conflict on group processes and outcomes.” With Ming-Hong Tsai. International Association for Conflict Management conference, Istanbul, Turkey, July 4, 2011.

“Antecedents of status challenges.” With Nicholas Hays. International Association for

Conflict Management conference, Istanbul, Turkey, July 4, 2011.

Symposium panelist “Recent Innovations in Conceptualizing and Measuring Intra-Group Conflict.” With Kristin Behfar, Laurie Weingart, Gergana Todorova, Julia Bear, and Karen Jehn. Academy of Management, August 9, 2010.

“Antecedents of Status Conflicts.” With Nicholas Hays. InGroup conference, Washington, D.C., July 23, 2010.

“Revisiting the Dimensions of Intra-group Conflict: Theoretical and Psychometric Construct Refinement.” With Kristin Behfar, Laurie Weingart, Gergana Todorova, Julia Bear, and Karen Jehn. International Associated for Conflict Management, Boston, June

26, 2010.

“Status Deconstruction Theory: Status Conflict's Destabilization of Group Status Hierarchies.” With Nicholas Hays. International Associated for Conflict Management, Boston, June 26, 2010.

**Cases and Media**

“The Science of Productive Conflict,” WorkLife Ted Podcast, Adam Grant host. April 13, 2021.

“Pulling Rank,” Inside Higher Education (9/8/2020) with Miguel Unzueta, Modupe Akinola, Rosalind Chow, Tanya Menon, Laura Morgan Roberts, and Ashleigh Shelby Rosette

<https://www.insidehighered.com/admissions/views/2020/09/08/business-school-rankings-could-promote-racial-equity-dont-opinion>

Moderator for the Los Angeles World Affairs Council & Town Hall on Crisis Leadership:  The Road to Recovery. July 1, 2020.

Featured interviews about \*Danbold, F. & Bendersky, C. (2020) “Balancing Professional Prototypes Increases the Valuation of Women in Male-Dominated Professions.” *Organization Science* 31(1): 119-140*.*

1. UCLA Anderson review, 10/9/2019. <https://www.anderson.ucla.edu/faculty-and-research/anderson-review/firefighters>
2. The Verge, 2/21/2020. <https://www.theverge.com/2020/2/21/21147087/female-firefighter-gear-risk-california-australia-wildfires-climate-change>

Featured interviews about Bendersky, C. and \*Pai, J. (2018). “Status Dynamics.” Annual Review of Organizational Psychology and Organizational Behavior, (5): 183-199.

1. UCLA Anderson Review, 2/27/2019

<http://www.anderson.ucla.edu/faculty-and-research/anderson-review/status-dynamics>

Featured interviews about Bendersky, C., & \*Hays, N. A. (2012). Status conflict in groups. *Organization Science*, 23(2): 323-340.

1. The Wall Street Journal, February 19, 2018.

<https://www.wsj.com/articles/the-hidden-status-battles-that-can-roil-the-office-1519096260>

Featured interviews about “Snarky Peers Can Undermine Polite Bosses: Spillover Effects Elicited by Co-Workers’ Interpersonal Fairness:”

1. UCLA Anderson Review, 9/19/2017

<http://www.anderson.ucla.edu/faculty-and-research/anderson-review/snarky-co-workers>

Featured interviews about Bendersky, C., & Hays, N. A. 2017. The Positive Effects of Status Conflicts in Teams Where Members Perceive Status Hierarchies Differently. ***Social Psychological and Personality Science***, 8(2): 124-132.

1. Quartz, March 3, 2017.

<https://qz.com/930043/fighting-about-the-pecking-order-at-work-can-actually-make-you-more-successful/>

1. Anderson Review, October 31, 2018

<http://www.anderson.ucla.edu/faculty-and-research/anderson-review/whos-in-charge>

1. Quartz, November 5, 2018

<https://qz.com/work/1450789/fighting-for-status-can-be-productive-but-only-on-one-type-of-team/>

Featured interviews about Weingart, L., Behfar, K., Bendersky, C., Todorova, G., and Jehn, K. (2015). "The directness and oppositional intensity of conflict expression." *The Academy of Management Review*, 40 (2): 235 - 262*.*

1. The New York Times Sunday Business Section, May 10, 2015. <http://www.nytimes.com/2015/05/10/business/be-direct-and-low-key-to-defuse-discord-at-the-office.html?mwrsm=Email&_r=0>
2. Boston.com May 13, 2015. <http://www.boston.com/jobs/news/2015/05/13/there-smarter-way-fight-with-your-worker/fTFLkwTGLJh8Xe0P7sTOOP/story.html>
3. Businessinsider.com May 14, 2015. <http://www.businessinsider.com/how-to-argue-with-coworkers-2015-5>
4. Strategy+Business March 2, 2015. http://www.strategy-business.com/article/00314?gko=3180a

Featured interviews about Bendersky, C. (2014). “Resolving Ideological Conflicts by Affirming Opponents’ Status: The Tea Party, Obamacare and the 2013 government shutdown.” *Journal of Experimental Social Psychology*, 53: 163-168.

### Unscripted with Chuck Todd, interview aired on Saturday May 10, 2014.

1. Chicago Tribune:

 [http://www.chicagotribune.com/business/careers/ct-work-advice-huppke-0505-biz-20140505,0,6351083.column](http://www.chicagotribune.com/business/careers/ct-work-advice-huppke-0505-biz-20140505%2C0%2C6351083.column)

Featured interviews about Bendersky, C., & Shah, N. 2013. The downfall of

extraverts and rise of neurotics: The dynamic process of status allocation in task

groups. *The Academy of Management Journal*, 56(2): 387 - 406.

1. Strategy+Business, April 6, 2015. <http://www.strategy-business.com/article/00317>
2. The New York Times Sunday Business section, February 2, 2014

<http://www.nytimes.com/2014/02/02/business/that-neurotic-on-the-team-give-him-time.html?ref=business&_r=0>

1. NPR: <http://www.npr.org/player/v2/mediaPlayer.html?action=1&t=1&islist=false&id=180329736&m=180329726>
2. USA Today (this story is in syndication on the Gannett wire): http://www.usatoday.com/story/money/columnist/bruzzese/2013/04/28/onthe-job-introverts-vsextroverts/2114539/?utm\_source=feedburner&utm\_medium=feed&utm\_campaign=Feed%3A+UsatodaycomMoney-Waggoner+(Money+-+Waggoner)
3. Forbes: <http://www.forbes.com/sites/susanadams/2013/04/11/leadership-tiphire-the-quiet-neurotic-not-the-impressive-extrovert/>
4. Time: <http://business.time.com/2013/04/25/who-is-happiest-at-workprobably-not-who-you-think/>
5. CNN: <http://edition.cnn.com/2013/04/18/business/neuroticism-at-work>
6. Fortune: <http://management.fortune.cnn.com/2013/04/23/neurotics-teamwork/>
7. Bloomberg Business Week and Pittsburg Post- Gazette:

http://investing.businessweek.com/research/markets/news/article.asp?docKey=600-201304210827KRTRIB\_\_BUSNEWS\_2995\_26865-1

1. Times of India: <http://www.timescrest.com/opinion/outgoings-out-10252> and <http://economictimes.indiatimes.com/features/corporate-dossier/economica-do-extraverts-make-for-better-team-players/articleshow/22764012.cms>
2. The Atlantic: <http://www.theatlantic.com/magazine/archive/2014/01/surviving_anxiety/355741/?single_page=true>
3. Chicago Tribune:

http://www.chicagotribune.com/classified/jobs/chi-introvert-workplace-20130926,0,7540262.story

C. Bendersky 2018: “Overcoming the Fire Service’s Diversity and Inclusion Challenge by Reframing What Firefighters Do.” HBR.org <https://hbr.org/2018/12/making-u-s-fire-departments-more-diverse-and-inclusive#comment-section>

Gordon, D. 9/25/2018. “Better Together” UCLA Magazine. <https://medium.com/ucla-magazine/better-together-8c095bd56195>

Ted@Anderson 2015: https://www.youtube.com/watch?v=6v2hCkiPHO4

“Lost in translation” interactive teams exercise. Distributed by the Kellogg Teams and Groups center: <http://www.negotiationexercises.com/Details.aspx?ItemID=162>.

# C. Bendersky. “How to Get Ideological Opponents to Work with You: Affirm their status.” 8/12/2014. http://blogs.hbr.org/2014/08/how-to-get-ideological-opponents-to-work-with-you/

C. Bendersky. “The EdTech Revolution for Researchers.” Huffington Post Blog,

4/24/13. http://www.huffingtonpost.com/corinne-bendersky/edtechrevolution\_

b\_3149175.html.

C. Bendersky. “Tech is changing academic research too.” PandoDaily, 4/26/13:

<http://pandodaily.com/2013/04/26/tech-is-changing-academic-research-too/>

Information Week, 6/24/2013: <http://www.informationweek.com/education/data-management/qualtrics-dominates-academic-survey-rese/240158882/>

May 25, 2010. Forbes.com [http://www.forbes.com/2010/05/25/boss-cheating-trust-forbes- woman-leadership-work.html](http://www.forbes.com/2010/05/25/boss-cheating-trust-forbes-%20woman-leadership-work.html)

Febrary 2, 2019. BBC Capital http://www.bbc.com/capital/story/20190201-the-stress-interview-a-technique-that-goes-too-far

**Additional Awards and Funding**

Neidorf Decade Teaching Award, 2019. UCLA Anderson School of Management.

Outstanding Dissertation completed in 2001-2002. International Association for Conflict

Management, 2003.

Best Dissertation, honorable mention. Industrial Relations Research Association, January

2003.

Small Research Grant for $14,684 with Calvin Morrill from the Institute for Labor and

Employment at UCLA for 2003-2004.

UCLA Senate Faculty Grants Program award of $4,000 for 2003-2004.

$5,000 supplemental graduate research grant from Harvard Law School’s Program on

Negotiation, October 2000.

$75,000 graduate research grant from Intel Corporation, June 1998-January 2000.

**Teaching Experience**

Graduate-level organizational behavior core courses (MGMT 409) for the full time and fully-employed MBA programs at the UCLA Anderson Graduate School of Management. Average teaching rating last three years taught, 4.73/5.00. I also co-taught one section of EMBA OB (469) in 2017, which received a lower rating (3.78) in response to the co-instruction format.

Curriculum development and teaching in the Leadership Foundations MBA Orientation Program (MGMT 414A) courses at the UCLA Anderson Graduate School of Management. Average teaching rating from last three years, 4.84/5.00.

Curriculum development and teaching of elective course, Leading Teams (from Spring 2012 – Winter 2014), renamed Optimizing Team Performance (starting in Spring 2014), for full time and fully-employed MBA programs. Average teaching rating from last three years taught, 4.61/5.00.

Curriculum development and teaching of elective course, Pay and Rewards (Spring 2015), renamed Incentives and Motivation (Winter 2017) for full time and fully-employed MBA programs. Average teaching rating from last three years taught, 4.63/5.00.

Curriculum development and teaching of core FTMBA 2-unit course, Feedback and Coaching (Spring 2019). Teaching rating, 3.78. Student critiques emphasized the scheduling structure of the course rather than the content, so I am restructuring the schedule for 2020 and incorporating an innovating managerial communications simulation.

Executive education and corporate training courses in Negotiations, Conflict Management, Leading Teams, General and Women’s Leadership, Creativity and Innovation, and Social Networks and Mentoring.

Development and delivery of Leading with Compassion® training on implicit bias and inclusive leadership skills.

**UCLA Committee Experience**

UCLA Anderson Doctoral Committee Chair:

Jieun Pai 2017-2020

UCLA Anderson Doctoral Committee Co-Chair:

Nicholas Hays 2010 – 2012

UCLA Anderson Doctoral Committee member:

Jean-Francois Coget 2000 – 2004

Yutaka Yamauichi 2003 – 2006

Emily Nason 2004 – 2005

Hilla Dotan 2005 – 2007

Neha Shah 2006 – 2010

Ming-hong Tsai 2009 – 2012

Primary Doctoral Student advisor

Jieun Pai 2014 - 2017

UCLA Anderson Community Engagement Committee 2020

UCLA Academic Senate Charges Committee 2019 - 2022

UCLA Anderson Research Committee 2019 – 2020

UCLA Anderson academic promotion process committee 2015 - 2016

UCLA Anderson staffing committee 2014-2016

UCLA Academic Senate’s After the Moreno Report Task Force 2013-2014

UCLA Academic Senate’s Committee on Diversity and Equal Opportunity 2013- 2015

UCLA Academic Senate Legislative Assembly Representative for the Department of

Management 2007 – 2009

UCLA Anderson MBA Curriculum Committee 2003 - 2004

UCLA Anderson Human Resources and Organizational Behavior/

Management & Organizations faculty search committee 2002, 2004, 2006, 2010, 2014 & 2016, 2020 (Chair)

Annual UCLA Anderson Human Resources and Organizational Behavior/ Management and Organizations Ph.D. student recruitment committee