

# From Strangers to Friends: Tie Formations and Online Activities in an Evolving Social Network \*

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## Abstract

We study how strangers become friends within an evolving online social network. By modeling the co-evolution of individual users' friendship tie formations (when and with whom) and their concurrent online activities, we uncover important drivers underlying individuals' friendship decisions and, at the same time, quantify the resulting peer effects on individuals' actions. We estimate our model using a novel data set capturing the continuous development of a network and users' entire action histories within the network. Our results reveal that similarity (homophily) with a potential friend, the properties of a potential friend's network, and her domain expertise all play a role in friendship formation. Via prediction exercises, we find that stimulating anime watching is the most effective site-wide intervention which leads to the highest overall site traffic and the largest number of active users and that recommending a friend of a friend as a potential friend is the most effective strategy in stimulating friendship tie formation. In contrast to the common finding for static networks, our results indicate that seeding to users with the most friends is *not* the most effective strategy to increase users' activity levels in an evolving network.

**Keywords:** Social Network Formation, Product Adoption, User-Generated Content, Peer Effects

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# 1 Introduction

Online social networks have become an indispensable part of many individuals' everyday lives. By 2020, there were over 3.6 billion social network users worldwide with the average user having more than eight accounts across different platforms.<sup>1</sup> The goal of social networks is to increase the connectedness among people, not only by facilitating more interactions among existing acquaintances and friends, but also by enabling the meeting and making of new friends in the virtual world. As a result, the number of connections a user has can grow very fast in an online social network. For example, Instagram users saw, on average, a monthly growth of 16% in the number of their followers in 2017.<sup>2</sup> As the size and connectedness of online social networks grow, network users are also increasingly sharing information and interacting with each other through these networks.<sup>3</sup>

Despite a long list of studies documenting the significant role of online social networks in facilitating information transmission, social learning, and in shaping network users' purchase and consumption related decisions,<sup>4</sup> little is known about how (online) social networks develop and evolve and, in particular, how and with whom people become friends. In this paper, we study the endogenous formation of an online social network. Specifically, we model the co-evolution of individual users' friendship tie formations and their concurrent activities, i.e., product adoption and content generation, within an online social network. An intriguing aspect of making friends in many online social networks (including the one we study in this paper) is that people often do not know each other's identities in real life and their interactions are mostly confined to the online network,<sup>5</sup> which is vastly different from the typical friendmaking scenarios in the real life studied in the network formation literature (e.g., Christakis et al. (2010), Snijders, Koskinen, and Schweinberger (2010)). Thus one might ask how these strangers become friends in the

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<sup>1</sup><https://www.statista.com/statistics/278414/number-of-worldwide-social-network-users/>;  
<https://www.statista.com/statistics/788084/number-of-social-media-accounts/>

<sup>2</sup><https://socialpilot.co/blog/151-amazing-social-media-statistics-know-2017/>

<sup>3</sup>For example, in 2016, Facebook users shared 1.3 million pieces of content every minute and Twitter users sent 0.35 million tweets every 60 seconds (<https://socialpilot.co/blog/125-amazing-social-media-statistics-know-2016/>).

<sup>4</sup>For example: Bramoullé, Djebbari, and Fortin (2009), Duan, Gu, and Whinston (2009), Aral and Walker (2011), Katona, Zubcsek, and Sarvary (2011), Moe and Trusov (2011), Christakis and Fowler (2013), Toubia and Stephen (2013), Ameri, Honka, and Xie (2019).

<sup>5</sup>Other examples of such online social networks are [goodreads.com](http://goodreads.com), [boardgamegeek.com](http://boardgamegeek.com), [dpadd.com](http://dpadd.com), and [last.fm](http://last.fm).

first place. In these online networks characterized by anonymity, an individual’s behaviors and opinions (such as product adoptions and content generation) as observed by other people in the online environment may be among the main factors influencing friendship tie formation decisions. Therefore, it is important to take them into account when modeling tie formation in an online social network.

Since online social networks mostly rely on advertising revenue for profitability and thus, for platform survival, it is crucial for platform owners to understand how online social networks evolve and what drives users’ friendship tie formations and their concurrent online activities. This knowledge would guide them to devise effective stimulation and seeding strategies that leverage friends’ social influence to increase network connectedness and the amount of in-site activities on the platform.<sup>6</sup> Previous literature has primarily examined the effectiveness of different seeding strategies in mature (static) social networks where the number of friendship ties remains stable (e.g., Trusov, Bodapati, and Bucklin 2010; Hinz et al. 2011; Aral, Muchnik, and Sundararajan 2013; Lanz et al. 2019). Thus their findings may not hold for evolving networks in which an intervention is likely to trigger the formation of new friendship ties and therefore cause a cascading effect on other activities due to the increased network connectedness. As a result, to accurately evaluate the effectiveness of stimulation and seeding strategies in evolving networks, one also needs to take the endogenous formation of new friendship ties into account. Our model considers this aspect when assessing the effectiveness of such interventions.

We obtain our data from a special interest online community for animes (Japanese cartoons) called MyAnimeList.net. This website provides a gathering place for anime fans from all over the world to interact with each other and to form friendships. Since anime fandom is a special interest and anime fans are scattered around the world, the online channel naturally becomes the main venue through which anime fans interact with each other. This implies that most users of MyAnimeList.net do not know each other before forming their friendship ties online and that the actions they observe on the website are the main drivers of their friendship decisions

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<sup>6</sup>Seeding refers to the determination of whom to target for motivational stimulation with the goal of triggering large information cascades, adoptions, or other types of actions.

— making this platform an ideal environment for our research inquiry. We take advantage of this novel data set that documents both the continuous development of the network, i.e., which individuals become friends with each other and when that happens, and all users’ entire activity (i.e., anime watching and posting of user-generated content (UGC)) histories on the platform. Access to these data enables us to overcome several modeling constraints present in recent network co-evolution models (e.g., Snijders, Steglich, and Schweinberger 2007) and in the strategic network formation literature (e.g., Christakis et al. (2010)). Most importantly, it allows us to model the friendship network development without the need to simulate the state of the network at each point in time and, as a result, to quantify the effects of users’ time-varying activities on the probability that two individuals become friends.

We model the endogenous formation of a social network and the occurrence of two types of online activities, namely, product adoptions and content generation, over time on the website. More specifically, each day, a user makes three types of decisions: (i) *with whom* to become friends, (ii) whether to watch any anime, and (iii) whether to publish a UGC post. All decisions are modeled within a utility-maximizing framework. We model friendship tie formation between two individuals as non-cooperative decisions. Drawing from the network formation and social psychology literature, we consider three types of drivers that impact individuals’ friendship formation utility: characteristics of the potential friend’s current network state (“network properties” for short in the following), similarity (homophily) between the pair, and the domain expertise of the potential friend. Each individual maximizes her own friendship formation utility and a friendship tie is formed if and only if both users agree to it. A user’s utilities of engaging in either product adoptions or content generation are functions of her past online activities and her friends’ activities which can affect her actions through a direct peer effect (on the same type of activity) and a spillover effect (on the other type of activity).

Furthermore, to capture any common shocks unobserved by the researcher which might result in correlated unobservables, we include time fixed effects and also allow the error terms in the utility functions associated with each type of decision to be correlated within a day. To tease apart homophily from peer effects, we incorporate random effects to capture individual-specific

intrinsic propensities to watch animes and to post UGC. We further incorporate individual-specific propensities to make friends in the friendship formation utility, again through a random effect, to capture any inherent cost that users incur when making friends. To recap, the three utility functions are connected in two ways: through observed variables and through correlated error terms.

Our results for friendship tie formation reveal that all three drivers, i.e., network properties, similarity, and expertise, affect a user’s friendship formation decisions. A focal user is more likely to become friends with similar users, i.e., users who watch the same animes and are similar in terms of demographic traits. Although this has been shown in previous research that studies more traditional friendship making settings such as a friendship network among students, our finding reveals that even in (anonymous) online networks, having similar demographic traits matters, i.e., users with the same (self-reported) age, gender, and location are more likely to become friends.

We also find a significant positive effect of both network property variables: a focal user is more likely to form a friendship tie with users who are popular and have many friends in common with the focal user. This result stands in contrast to Christakis et al. (2010) who find that students are less likely to become friends with popular students. We suspect that the disparate finding is due to our unique empirical context of an (anonymous) online social network in which popular users are more likely to be “known” by other users, and due to the lower cost of initiating and maintaining many connections at the same time in such an environment. Furthermore, we find a significant effect for both expertise variables: while she is more likely to become friends with a user who publishes many posts, a focal user is less likely to become friends with a user who watches many animes. This finding is consistent with the notion that information sharing is the underlying mechanism that drives the expertise effect. Sharing comments and providing feedback about animes through UGC publication is the key to attract friendships using one’s domain expertise.

Our results for in-site activities, i.e., product adoptions and UGC production, reveal significant positive peer effects on the focal user: while having more friends does not necessarily make

a user more active, having friends who are more active does increase a user’s activity level. Comparing the magnitude of the direct peer effect versus the spill-over effect, we find that the direct peer effect is the larger driver of a user’s in-site activity levels.

Using predictive exercises, we uncover several novel findings regarding stimulation, friend recommendation, and seeding strategies for evolving social networks. First, stimulating anime watching is the most effective site-wide intervention which leads to the highest overall site traffic and the largest number of active users. Second, recommending a friend of a friend as a potential friend is the most effective strategy in stimulating friendship tie formation within an evolving network, while recommending an active UGC creator as a potential friend is the most effective strategy in increasing anime watching, UGC publishing, and the overall level of in-site activities via friend recommendations. Third, seeding to users who watch many animes or make many UGC posts is more effective in increasing overall activity levels than seeding to well-connected users. This result stands in contrast to the common finding for static networks that indicate that seeding to well-connected users is the most effective strategy in such an environment (see, e.g., Trusov, Bodapati, and Bucklin 2010; Hinz et al. 2011; Aral, Muchnik, and Sundararajan 2013). And lastly, not accounting for the endogenous network formation in an evolving network when assessing the effectiveness of seeding strategies leads, on average, to an underestimation of seeding effectiveness by 30%.

The contribution of this paper is two-fold. First, our paper is the first systematic investigation in marketing that theorizes and quantifies the importance of various drivers behind friendship formation decisions among strangers in an online environment. Our finding that all three friendship drivers, i.e., network properties, similarity, and expertise, matter provides strong support for the popular practice of recommending people with common friends, similar traits, and/or domain expertise as potential connections by large social networks including Facebook and LinkedIn (see also Sun and Taylor 2019). In particular, by quantifying the effects of individuals’ time-varying activities, i.e., product adoptions and UGC production, on friendship tie formations through the expertise variables, our paper enriches the network co-evolution and strategic network formation literature. This richer specification is much needed when describing

the network development in an online environment where many people encounter each other through the Internet and become friends even though they might never meet in real life.

Second, to the best of our knowledge, the current paper is among the first ones to assess the effectiveness of various stimulation, friend recommendation, and seeding strategies in an evolving online social network. By modeling the interdependent dynamics between network formation and time-varying online activities, i.e., how tie formations, product adoptions, and UGC productions influence each other, we are able to account for the endogenous formation of friendship ties and, more importantly, the cascading effects of increased network connectedness on other in-site activities. We show that not accounting for the endogenous network formation leads to a severe underestimation of seeding effectiveness. Therefore, it is crucial for network platform managers to consider the interdependence of network formation and in-site activities when devising optimal stimulation and seeding strategies for an evolving network.

The remainder of this paper is organized as follows: In the next two sections, we discuss the relevant literature and introduce our data. In Sections 4 to 6, we introduce our model, estimation approach, and identification strategy. We present and discuss our estimation and prediction results in Sections 7 and 8. Finally, we conclude in Section 9.

## 2 Relevant Literature

In this section, we review four relevant streams of literature on network co-evolution, drivers of friendship formation, the identification of peer effects, and seeding strategies in social networks and delineate the positioning of our research vis-à-vis the findings from extant research.

### 2.1 Network Co-evolution

Recent literature on network co-evolution typically adopts a continuous-time framework in which network users decide whether to alter their network ties or to perform other actions at random instants in time (Snijders, Steglich, and Schweinberger 2007, Steglich, Snijders, and Pearson 2010, Lewis, Gonzalez, and Kaufman 2012, Greenan 2015). For example, Snijders, Steglich, and Schweinberger (2007) develop a continuous time first-order Markov model that describes both

the formation of a network from an individual’s perspective and the incidences of individuals’ other action(s) within the network. In the model, both the network structure and individuals’ actions evolve in a dynamic fashion: individuals are selected at random rates and each selected individual decides whether to make a change in her friendship ties, to perform an action, or to do neither. The randomness in the timing of friendship and activity decisions is necessary in this class of models due to the data limitation of only observing the network at discrete moments (i.e., a few snapshots of the network). As a result, the timing and sequence of tie formations and other actions of users that take place between the two observed discrete moments are not available to researchers. In an empirical context more closely related to ours, Bhattacharya et al. 2019 extend Snijders, Steglich, and Schweinberger (2007) and apply the model to study the co-evolution of users’ social network structure and content posting behaviors using monthly data for 2,507 individuals from a major social networking site.

There are several limitations to the modeling approach introduced in Snijders, Steglich, and Schweinberger (2007) and adopted in a number of later studies (e.g., Steglich, Snijders, and Pearson 2010, Lewis, Gonzalez, and Kaufman 2012, Greenan 2015, Bhattacharya et al. 2019). First, since individuals cannot both change their ties and perform other actions at the same point in time, simultaneous incidences of tie formation and other actions cannot be accommodated in this framework. Second, due to the randomness in the decision timing within a time period (between two sequential snapshots of the network observed by researchers), the effects of time-varying behaviors that happen continuously within the time period cannot be identified and, as a result, their effects cannot be properly assessed. Third, although Snijders, Steglich, and Schweinberger (2007) capture homophily by accounting for observed similarities among users when modeling tie formations, latent homophily (arising from the similarity among friends in their unobserved intrinsic preferences) remains a confounding factor that may bias the effect of friends’ influence.

In this paper, we overcome these three limitations by proposing a co-evolution model of individuals’ concurrent decisions to both form friendship ties and to perform online activities (such as product adoptions and content generation) at each point in time. We are able to do

so because we observe the continuous development of tie formations and all concurrent online activities in our novel data. In other words, our data records the occurrence and timing of all tie formations and other online activities performed within the network. This allows us to capture the effects of any time-varying behaviors while studying simultaneous incidences of these decisions. Furthermore, we are able to account for the latent homophily by explicitly estimating individuals’ unobserved intrinsic preferences for actions absent of their friends’ influence and therefore provide a cleaner identification of peer effects. We are able to do so because we observe users’ actions both before and after they make friends in our data.

## 2.2 Friendship Formation

More broadly, this paper is related to the network formation literature. Researchers have studied network formation using three main modeling approaches: nodal attribute models, exponential graph models, and strategic network formation models.<sup>7</sup> The first category of models explains the existence of ties and the resulting network structure via similarities among pairs of individuals (e.g., Hoff, Raftery, and Handcock 2002; Boguñá et al. 2004). However, this modeling approach explains the status quo of a network, i.e., who is/is not friends with whom, rather than its evolution. Exponential graph models explain the network development based on structural patterns such as triangular connections or transitivity, but do not provide insights into the mechanisms that drive individuals’ tie formation decisions (e.g., Katona and Móri 2006; Mele 2017). These models are well-suited for predictions, but not for causal inferences and therefore not suited for counterfactual analysis. To overcome these shortcomings, strategic network formation models, the most recently developed modeling approach among the three, have taken the perspective of an individual actor’s utility maximization when explaining the evolution of a network, and allow it to depend on the existing state of the network (e.g., Hanaki et al. 2007).<sup>8</sup> This paper falls into the last category of modeling approaches. It is important to note that unlike network co-evolution models discussed in the previous section, strategic

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<sup>7</sup>We refer the interested reader to Jackson (2008) and Toivonen et al. (2009) for a detailed comparison of the three categories of models.

<sup>8</sup>Strategic network formation models are also known as network evolution models (Toivonen et al. 2009) or actor based models (Snijders, van de Bunt, and Steglich 2010) in the economics literature.

network formation models only describe friendship tie formations and *not* incidences of any other activities.

Two notable papers in this stream of literature are Christakis et al. (2010) and Snijders, Koskinen, and Schweinberger (2010). In both papers, the authors model future states of a network based on characteristics of the existing network state (current friendship ties) and similarity in terms of demographic traits. However, the models proposed in these two papers are not able to capture the effects of users' changing behaviors and activities on tie formation outcomes due to the simulated network states between (a limited number of) observed snapshots of the network. Christakis et al. (2010) apply their model to study a network of 669 student with 1,541 friendship ties and find that, while having common friends is important for friendship formation, people are less likely to become friends with popular individuals. They also find that people prefer to become friends with people of the same gender and age. Snijders, Koskinen, and Schweinberger (2010) use a data set that contains six snapshots of a network of 32 students from the same class. They find that network characteristics such as transitivity matter in friendship formation. In terms of demographic characteristics, they find that males are more popular as friends, but having the same gender does not increase one's chance of making a friend.

Studies in the social psychology literature have found that similarity (homophily) is an important driver in individuals' friending decisions in a social network. In this literature, similarity (homophily) is defined more broadly as a match between two persons' interests, experiences, backgrounds or personalities, and not limited to similarity in demographic traits. Similarity between two individuals increases the chance of them becoming friends (e.g., Berscheid and Reis 1998, McPherson, Smith-Lovin, and Cook 2001, Sun and Taylor 2019). To put it differently, "birds of a feather flock together." In addition, the expertise or knowledge of a person in the subject domain increases her desirability as a potential friend. The increased desirability is due to the potential gain from information sharing and learning from a friend who is knowledgeable about the subject domain (Watson and Johnson 1972; Brandtzæg and Heim 2009). For example, in a social network consisting of anime fans, a user who watches many animes and publishes much anime-related content might be considered an expert, thereby

becoming a desirable candidate for new friendship ties.

Building on the extant research in the strategic network formation and social psychology literature, we identify three main drivers of users’ friendship decisions in an online social network: (1) characteristics of the current network state or “network properties” such as out-degrees (i.e., number of friendship ties) and transitivity (i.e., number of common ties); (2) homophily between two users including similarity in their demographic traits as well as similarity in their interests such as animes both users have watched; (3) expertise of a user, which is reflected in the current level of activities and captures her domain expertise such as the number of animes she watched and the number of anime related posts she published. While the first two types of drivers have been studied in previous research, to the best of our knowledge, no studies in the extant strategic network formation literature are able to quantify the impact of the last driver on network formation. This constraint is largely due to the data limitation that only one or a few snapshots of the network are available to researchers; therefore it is almost impossible to capture the effects of time-varying expertise variables.

Our paper complements and enriches the strategic network formation literature in two important ways. First, by observing the continuous evolution of the network, we do not need to rely on assumptions to simulate the current network state. Second and more importantly, we directly observe each individual’s entire activity history in the network, which enables us to explicitly account for the effects of individuals’ time-varying behaviors in their friendship formation decisions. The latter improvement is especially important since we study network formation in an online environment. In such an environment, individual users’ behaviors and opinions as observed by other individuals are likely to be among the most important drivers of their friending decisions.

### **2.3 Peer Effects**

This paper is also related to the literature on the identification of peer effects. Making a casual inference of friends’ influence is a challenging task (Manski 1993). Multiple social phenomena can confound the identification of social influence (Hartmann et al. 2008; Shalizi and Thomas 2011).

Among these phenomena, homophily is probably the most challenging one to be accounted for. Due to similarity, friends may exhibit the same behavior without one necessarily influencing the other. Different approaches have been proposed by previous literature to account for homophily including the use of instrumental variables (e.g., Bramoullé, Djebbari, and Fortin 2009; De Giorgi, Pellizzari, and Redaelli 2010; Claussen, Engelstätter, and Ward 2014), the inclusion of correlated group effects (e.g., Lee 2007; Lee, Liu, and Lin 2010; Ma, Krishnan, and Montgomery 2014), the use of exogenous shocks to peers (e.g., Tucker 2008) or exogenous randomness (e.g., Sacerdote 2001), experiments (e.g., Aral and Walker 2011), the incorporation of individual-specific unobserved tastes/preferences (e.g., Nair, Manchanda, and Bhatia 2010; Trusov, Bodapati, and Bucklin 2010; Ameri, Honka, and Xie 2019), modeling the co-occurrence of network and outcome formation (Snijders, Steglich, and Schweinberger 2007; Badev 2013), and explicitly accounting for the selection bias that arises from endogenous network formation (Hsieh and Lee 2016).

Our approach is similar to Hsieh and Lee (2016) in which the authors simultaneously model the network formation and social interaction processes. By allowing the unobserved components in both processes to be correlated, they explicitly account for the selection bias that arises from endogenous network formation, and thereby correct biases on estimated peer effects in the social interaction model. In our paper, we take a similar approach by allowing the stochastic error term in our network formation equation to be correlated with the error terms in the other two online activity equations in which peer effects are estimated. However, the employed models differ. In particular, Hsieh and Lee (2016) model uni-directional tie formation which results in a simpler model than ours since mutual agreement is not necessary. Furthermore, in contrast to Hsieh and Lee (2016), we are able to account for the latent homophily by explicitly estimating individuals' unobserved intrinsic preferences for actions absent of their friends' influence and therefore we provide a cleaner identification of peer effects. We are able to do so because we observe users' actions both before and after they make friends in our data.

## 2.4 Seeding

And lastly, this paper is also related to the literature on seeding. Seeding refers to the determination of whom to target for motivational stimulation with the goal of triggering large information cascades, adoptions, or other types of actions. The most commonly studied seeding strategies are based on network metrics such as “in/out-degree centrality”<sup>9</sup> or “betweenness centrality.”<sup>10</sup> For example, Hinz et al. (2011) compare three seeding strategies — stimulating high-degree, low-degree, and high betweenness individuals with random seeding — in terms of their effectiveness in increasing adoption. They find that seeding to well-connected individuals is the most successful strategy in increasing participation in viral marketing campaigns. Similarly, Aral, Muchnik, and Sundararajan (2013) examine the effectiveness of seeding to high-degree individuals, dense regions of the network, and hubs unlikely to adopt against the effectiveness of random seeding and find that high-degree and dense region targeting generally perform better. Katona (2013) studies seeding strategies in a theoretical framework and shows that highly connected influencers are valuable only if they cover consumers who are not connected to many other influencers. In a more recent empirical study of a music network, Lanz et al. (2019) also find that the majority of music creators does not benefit from seeding to influencers.

Many of the previous studies have focused on (one-time) adoption behavior. However, for the growing number of online social platforms, a continuous engagement of its users with the website may be more important than one-time adoption behavior. Trusov, Bodapati, and Bucklin (2010) focus on the activity levels of users within an online platform instead of adoption behavior. The authors develop an approach to determine which of a focal user’s friends have a significant influence on the focal user’s activity level. They find that, on average, only 20% of a focal user’s friends influence the focal user and suggest these friends for seeding.

Similar to Trusov, Bodapati, and Bucklin (2010), we add to the existing knowledge on the effectiveness of seeding strategies in increasing user engagement on online social platforms. Going beyond Trusov, Bodapati, and Bucklin (2010), we examine different seeding strategies

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<sup>9</sup>In-degree and out-degree centralities refer to the number of incoming and outgoing ties, respectively, of an individual in a network.

<sup>10</sup>Betweenness centrality of an individual refers to the number of shortest chains of links that connect all pairs in a network and include that individual.

that are not only based on network metrics, as is common in this literature, but can also depend on users’ activity levels on the website. Furthermore, by modeling the co-evolution of friendship formations and users’ actions over time, we not only capture the immediate effect of friends’ influence on each other, but also capture how that effect propagates into the development of future friendship ties and into future actions of users.

### 3 Data

Our data come from MyAnimeList.net. This website is a consumption-related online community where online interactions are based upon shared enthusiasm for a specific consumption activity (Kozinets 1999). MyAnimeList.net was created to allow anime fans to gather and to share their excitement and opinions about animes. The website has developed into one of the most popular platforms for anime fans over the years. Users of the website create a profile page when they join the website. On their profile page, users can share some information about themselves (e.g., age, gender, or location) and create a list of the animes they have watched or are watching (which we refer to as “watch list” throughout this paper).<sup>11</sup> Users can write reviews of and recommendations for animes. The website also hosts a discussion forum where users can share information and exchange opinions about animes. We classify any post made by a user in the reviews, recommendations or discussion forum sections of the website as UGC. In addition, users have the option to become friends, which makes it easier for them to access their friends’ pages and to be notified about their friends’ activities, similar to bookmarking and RSS functions in web browsers.

Anime fandom is a special interest and not very common. As a result, fans use special interest communities such as MyAnimeList.net to find and connect with other fans. This implies that most users of MyAnimeList.net meet other users for the first time on the website and their interactions happen within the website. Furthermore, this website is a worldwide community

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<sup>11</sup>Our anime watching data are self-reported. Thus accuracy in the reporting of watched animes is a potential concern. Note that, in contrast to incentivized surveys, there are no incentives for users on MyAnimeList.net to falsely report their true anime watching behavior. Furthermore, in the similar setting of TV shows, Lovett and Staelin (2016) compare survey panelists’ self-reported viewing data and the actual streaming data and find that people tend to correctly report their actual watching behavior.

and attracts users from many different countries around the globe. About half of the users reveal their locations on their profile pages. We can see that users frequently become friends with other users from different countries.<sup>12</sup> This observation further validates our assumption that meetings and interactions among the users are mostly confined to the platform.

### 3.1 Estimation Sample

The website was first started in 2004, however, as a private domain. In April 2006, it was moved to a public domain and began to take its current shape. At that point in time, the website had about 300 users. After its transfer to a public domain, the number of members started to grow quickly (see Figure 1). About a year later, on March 16, 2007, the function of forming friendships was added. At that point in time, the website had about 450 members and this number grew rapidly to 2,700 at the beginning of July 2007 and to about 10,000 by the end of 2007.

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Insert Figure 1 about here  
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We focus on users who joined the website in the second half of 2007, mainly for two reasons. First, users who joined the website before March 2007 are likely to add each other as friends based on past interactions. To put it differently, had they had the option of adding friends before, they would have done so. And second, it might have taken existing members some time to learn about this new feature. Therefore, we start our study period about three months after the introduction of the friending function.

Studying daily friendship formation among *all* users who joined between July and December 2007 is, however, computationally impossible since the data set would include over 7 billion pair-day observations. One potential solution is to shorten the observation period. However, this approach would result in insufficient variation in the dependent variables. Figure 2 shows the distributions of the number of days between activities of each type. In about 50% of the cases, users add a friend and publish a post more than a month after their last action of the

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<sup>12</sup>See Table A-1 in Web Appendix A for an overview of countries of origin for users.

same kind. In 40% of the cases, users watch an anime more than a month after the last watched anime.

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Insert Figure 2 about here  
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Our solution is to sample from the network.<sup>13</sup> We implement this solution by drawing a random sample of 400 users (“core users”) out of 7,419 users who joined the website in the second half of 2007. We then include all of the core users’ friends in our estimation sample. We term the users who are *not* core users themselves, but friends with a core user “non-core users.” This second set of users includes 986 users.<sup>14</sup> Thus, our estimation sample contains 1,386 users (400 core users and 986 non-core users). Note that friends of core users can either be core users or non-core users and that *all* friends of all core users are included in the estimation sample. Figure 3 visualizes our sampling strategy. As an example, user 2, who is a core user, has three friends: he is friends with user 1, who is another core user, and with users 3 and 4, who are non-core users.

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Insert Figure 3 about here  
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In the estimation, we model all anime adoptions and all UGC production activities for both core and non-core users. For friendship formation, we model all potential ties among core users (e.g., between users 1 and 2 in Figure 3), all potential ties among core and non-core users (e.g., between users 1 and 3 in Figure 3), and all potential ties among non-core users (e.g., between users 3 and 4 in Figure 3). We do not model the friendship formation decisions between non-core users and users outside our estimation sample, but we do take their friendship ties into account when creating related explanatory variables.

Given that activities of users in the three areas can be correlated, missing a portion of the network formation for the 986 non-core users could lead to bias in our estimates related to

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<sup>13</sup>A second potential solution would be to aggregate the observations to the weekly level. However, aggregation leads to information loss in both the dependent and independent variables. On top of that, we observe that users make more than one friend in a week in more than 20% of the cases. Anime watching and content generation also happen more than once a week in about 25% and 10% of the cases, respectively. Consequently, aggregating data to the weekly level would force us to model the sequence of users’ actions within a week. As a result, similar to previous research (e.g., Snijders, Steglich, and Schweinberger 2007), the degree to which we could capture the effects of time-varying activities on friendship formation would be restricted.

<sup>14</sup>The set of non-core users includes 732 users who joined after July 2007 and 254 users who joined before July 2007.

friendship formation decisions. To alleviate this concern, we estimate separate coefficients for the 400 core users (for whom we model all their tie formations) and for the 986 non-core users (for whom we do not model the portion of the friendship network that includes users outside of our sample) in all three utility functions, i.e., friendship formation, anime adoption, and UGC production. We will only use the coefficient estimates for core users to make inferences.<sup>15</sup>

The observation period is 184 days between July 1, 2007, and December 31, 2007. However, we have fewer observations for users who joined after July 1, 2007. On average, we observe each user for 140 days.

### 3.2 Representativeness

To evaluate whether our random sample of 400 core users is representative of the entire network of 7,419 users who joined the community in the second half of 2007, we calculate summary statistics of four network structure measures (degree centrality, betweenness centrality, eigenvalue centrality, and transitivity/clustering coefficient) for both groups. We then test whether the average network structure measures for the 400 users and the 7,419 users are significantly different. The summary statistics and t-values of the mean comparisons are presented in Table 1. We find none of the differences to be significant at  $p < 0.05$ .<sup>16</sup>

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 Insert Table 1 about here  
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To further validate the representativeness of our estimation sample, we examine the degree distributions among the 400 core users and compare it with the degree distribution in the entire network of 7,419 users who joined the community in the second half of 2007. The distribution graphs are shown in Figure 4. The degree distributions for both groups follow a similar power of law distribution with the majority of users having fewer than 20 friends.

<sup>15</sup>Snowball sampling is a common sampling method that has been used extensively in the network literature. However, a concern with this sampling method is the oversampling of active users. In our case, this concern is alleviated by drawing a random sample of 400 core users and controlling for unobserved heterogeneity among these users. For a focal core user, the other 399 randomly drawn core users and their friends who are not friends with that focal core user are a random representative sample of the whole network. Furthermore, we estimate separate coefficients for the core and non-core users in all three utility functions. As a result of this randomness and the inclusion of separate parameters for core and non-core users, we believe that our estimates are unbiased for the 400 core users.

<sup>16</sup>Note that the sampled group of 400 users can form ties with the 7,419 users and both groups can form ties with users who joined before July 2007. As a result, the networks of 400 and 7,419 individuals cannot be fully distinguished to calculate measures such as network diameter.

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Insert Figure 4 about here  
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### 3.3 Data Description

Within our sample of 1,386 users, we observe 5,038 ties out of 947,155 possible ties being formed during the observation period and about 68 million daily observations of possible pairs. Figure 5 shows the states of the network for snapshots taken at days 1, 60, 120, and 184. The nodes represent individual users in the network and the links between nodes represent friendships ties. Furthermore, the color of a node reflects the quantity of a user’s UGC production and the size of a node reflects the number of animes a user watched. The color of the nodes becomes darker as users publish more posts and the size of the nodes increases as users watch more animes. As expected, the nodes become darker, bigger, and more connected over time.

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Insert Figure 5 about here  
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Table 2 summarizes key statistics of our data. In terms of demographics, 78% of users report their age and are, on average, 19 years old. 93% of users report their gender with 39% being female and 54% being male.

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Insert Table 2 about here  
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Figure 6 demonstrates how average activity levels of users who joined the website in the second half of 2007 change over time from the day they joined the website. Figure 6a shows a decreasing trend in making new friendship ties. Since one of the benefits of having friends are reduced costs associated with learning about the website and new animes, users are more likely to add friends shortly after joining the website. Motivated by this data pattern, we assume that users’ intrinsic propensity to make friends contains two components: a constant intrinsic propensity component and a second component that decreases with membership length. Figures 6b and 6c show the activity trends for anime watching and content generation. Both graphs

reveal a rather constant trend over time.<sup>17</sup> These two data patterns prompt us to assume that the intrinsic propensities in anime watching and content generation are constant over time.

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Insert Figure 6 about here  
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Users can engage in multiple types of activities simultaneously. On average, core users have 2.6 active days in terms of friend adding, 9.2 active days in terms of anime watching, and 2.5 active days in terms of post writing (see Table 2). In total, they have 12.6 days in which they participate in at least one type of activity. To put it differently, on average, core users are active on about 18% of the days during the study period. We observe a similar pattern for non-core users albeit with higher average levels of all three activities. As shown on the bottom of Table 2, 20% of core users have no friends at the end of our study period. Core users with friends are more active in both anime watching and UGC production than core users without friends, suggesting the presence of peer influence from friends. Figure 7 shows a Venn diagram of the joint probabilities of each type of activity conditional on engaging in at least one type of activity. Users are active in only one area in 84.16% of the cases. Users are active in two and three of the areas of interest in 14.79% and 1.05% of cases, respectively. Figure 8 plots the percentages of core users engaging in 0, 1, 2 or 3 activities every calendar day and reveals constant levels during our study period.<sup>18</sup>

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Insert Figures 7 and 8 about here  
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Lastly, Figure 9 shows histograms of individual users' daily activity intensities conditional on them being active. In more than 80% of the cases, users add only one friend on an active day. Similarly, in about 60% of the cases, users watch only one anime per active day. However, the content generation intensity is higher: users publish one post per active day in about half of the cases and publish 2 or 3 posts per active day in about 20% and 10% of the cases, respectively. Based on these data patterns, we make the simplifying assumption to model anime watching

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<sup>17</sup>Note that the high number of animes shortly after joining is mainly due to users adding animes that they watched before joining the website to their watch lists.

<sup>18</sup>The distribution of all permutations of activity types that can co-occur in a day exhibits a similar pattern and is available from the authors upon request.

and content generation as binary indicator variables, i.e., we model whether a user watches an anime or publishes a post, but not the number of animes watched or posts published by a user, in a given day.<sup>19</sup>

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 Insert Figure 9 about here  
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## 4 Model

In this section, we describe how we jointly model a user’s decisions to form friendship ties, adopt animes, and generate content.

### 4.1 Tie Formation

We start by describing how we model tie formations among users over time. In each time period (day), a user makes decisions whether to become friends with any other user with whom she is not friends yet.<sup>20</sup> Since there are usually many users with whom the individual is not friends yet, at each point in time, a user can become friends with multiple users. Note that we model a user’s tie formation decisions for each possible friendship pair in each time period and not whether a user makes a friend in a time period.

Suppose the website has  $i = 1, \dots, N$  users and these users can become friends with other users during  $t = 1, \dots, T$  time periods.<sup>21</sup> Let  $M$  denote the adjacency matrix of the network which shows the status of ties between each pair of individuals  $i$  and  $j$  with  $j = 1, \dots, N$  and  $i \neq j$ .  $m_{ijt}$  equals 1 if  $i$  and  $j$  are friends at time  $t$  and 0 otherwise. Ties in the network are bi-directional and symmetric, i.e.,  $m_{ijt} = m_{jit}$ . Furthermore, both users have to agree to become friends. In our data, we do not observe users’ requests for friendship with other users, only the

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<sup>19</sup>Since we model the decision of a user to become friends with each of the other users as separate independent decisions, even if users make more than one friend in a day, our model captures that.

<sup>20</sup>A user’s set of potential friends changes over time for two reasons: (i) with the focal user making more friends, the number of existing users with whom she is not friends yet decreases; and (ii) with new users joining the platform on a daily basis, her set of potential friends increases. Both events happen simultaneously and on a daily basis so the focal user’s set of potential friends changes over time: it can both increase or decrease every day.

<sup>21</sup>Note that  $t$  is the calendar day and not the day since a user joined the website.

formation of ties upon mutual agreement. Therefore our model describes the decision of both users to become friends regardless of who first initiated the friendship.<sup>22</sup>

The decision of two users to become friends depends on the utilities both individuals derive from becoming friends (see, e.g., Christakis et al. 2010). User  $i$ 's utility of becoming friends with individual  $j$  in time period  $t$ ,  $U_{ijt}^m$ ,<sup>23</sup> is given by

$$U_{ijt}^m = f(\mathcal{N}^m, \mathcal{R}^m, \mathcal{K}^m, C^m, \epsilon^m) \quad (1)$$

where  $\mathcal{N}^m$  describes the characteristics of the current network state of user  $j$ ,  $\mathcal{R}^m$  captures the similarity (homophily) between user  $i$  and user  $j$ ,  $\mathcal{K}^m$  describes the expertise of user  $j$ , and  $C^m$  is a set of control variables.  $\epsilon^m$  captures the part of the utility of user  $i$  at time  $t$  that is observed by the user but not by the researcher.

We assume that individuals have myopic utilities, i.e., individuals do not anticipate future states of the network and only care about the current state of the network when deciding whether to form a tie (Snijders, Steglich, and Schweinberger 2007, Christakis et al. 2010). They do not take future links of themselves or the other party into consideration when making the decision to become friends. The assumption of myopic utility is appropriate for large networks in which individuals can meet numerous other individuals at each point in time and the number of future states of the network increases exponentially. Furthermore, users are not limited in the number of ties they can make in an online friendship network. As a result, users independently and non-strategically form ties if the utility of such ties is positive.

We model the tie formation between two users as a non-cooperative decision (e.g., Christakis et al. 2010), i.e., each pair's decision to become friends only depends on their own friendship utilities and is conditionally independent from friendship decisions of other pairs of users. A tie between user  $i$  and user  $j$  is formed if and only if both parties decide that it is beneficial for them to become friends, i.e.,

$$m_{ijt} = 1 \quad \text{iff} \quad U_{ijt}^m > 0 \quad \text{and} \quad U_{jit}^m > 0. \quad (2)$$

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<sup>22</sup>We do not model the dissolution of friendship ties, i.e., once users become friends, they stay friends. This is due to a limitation of our data: if two users “unfriend” each other, they appear as non-friends. We believe unfriending is not a common action among users. Therefore, we view not modeling friendship dissolution as a minor limitation.

<sup>23</sup>In the following, we use the superscript  $m$  to refer to variables associated with friendship utility. We suppress the subscripts for  $m$  for readability.

## 4.2 Product Adoption and Content Generation

Next, we describe how we model a user's activities on the website. We study the incidence of users' activities in two broad areas, namely, product adoption and content generation. Let  $U_{it}^{pa}$  denote user  $i$ 's utility from watching an anime at time  $t$  and  $U_{it}^{cg}$  denote user  $i$ 's utility from producing content at time  $t$ . Then  $U_{it}^{pa}$  and  $U_{it}^{cg}$  are given by

$$\begin{aligned} U_{it}^{pa} &= g(\mathcal{F}^{pa}, \mathcal{A}^{pa}, C^{pa}, \epsilon^{pa}), \\ U_{it}^{cg} &= h(\mathcal{F}^{cg}, \mathcal{A}^{cg}, C^{cg}, \epsilon^{cg}), \end{aligned} \quad (3)$$

respectively. Both utilities depend on a user's friendship network denoted by  $\mathcal{F}^{pa}$  and  $\mathcal{F}^{cg}$ , respectively, to capture peer effects; a user's past actions denoted by  $\mathcal{A}^{pa}$  and  $\mathcal{A}^{cg}$ , respectively, to capture state dependence; and a set of control variables denoted by  $C^{pa}$  and  $C^{cg}$ , respectively.  $\epsilon^{pa}$  and  $\epsilon^{cg}$  denote the parts of the utilities that are observed by the user but not by the researcher.

## 4.3 Integrating All Actions

We now present the full model integrating user  $i$ 's actions in all three areas:

$$\begin{aligned} U_{ijt}^m &= f(\mathcal{P}^m, \mathcal{R}^m, \mathcal{K}^m, C^m, \epsilon^m) \quad \forall j = 1 \dots N, i \neq j \\ U_{it}^{pa} &= g(\mathcal{A}^{pa}, \mathcal{F}^{pa}, C^{pa}, \epsilon^{pa}) \\ U_{it}^{cg} &= h(\mathcal{A}^{cg}, \mathcal{F}^{cg}, C^{cg}, \epsilon^{cg}). \end{aligned} \quad (4)$$

Some variables, unobserved by the researcher, might influence more than one type of decision an individual user makes.<sup>24</sup> For example, a user might be traveling and, as a result, not spending any time on the website, i.e., be inactive in all three areas. To accommodate the simultaneous co-occurrence of activities user  $i$  makes at time  $t$ , we allow the three error terms in Equation (4) to be correlated, i.e.,

$$G = \begin{bmatrix} 1 & \rho_{m,pa} & \rho_{m,cg} \\ \rho_{pa,m} & 1 & \rho_{pa,cg} \\ \rho_{cg,m} & \rho_{cg,pa} & 1 \end{bmatrix}. \quad (5)$$

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<sup>24</sup>If we were to assume that the decision a user makes regarding one action is independent of the user's decision regarding actions in the other areas, each of the decisions in the three areas could be estimated separately.

## 4.4 Utility Specifications

In this section, we present detailed utility specifications for the specific context of our data. We model the utility user  $i$  receives from forming a tie with user  $j$  as

$$U_{ijt}^m = \tilde{\alpha}_{it}^m + \delta^m \mathcal{N}_{j,t-1}^m + \mathcal{R}_{ij,t-1}^m + \gamma^m \mathcal{K}_{j,t-1}^m + \lambda^m C_{ijt}^m + \epsilon_{it}^m. \quad (6)$$

$\tilde{\alpha}_{it}^m$  captures user  $i$ 's intrinsic preference for making friends at time  $t$ , i.e., the net of user  $i$ 's benefit and cost of making friends at that point in time. As revealed in Figure 6, users newly joining the website are more likely to add friends compared to users who have already been members of the website for a longer time. This is likely due to having friends in the beginning reducing learning costs associated with navigating the website. Note that  $\tilde{\alpha}_{it}^m$  does not depend on  $j$ , i.e., is identical across all potential friends. We model  $\tilde{\alpha}_{it}^m$  as follows:

$$\tilde{\alpha}_{it}^m = \alpha_i^m + \kappa_1^m W_{it}$$

where  $\alpha_i^m$  is user  $i$ 's time-invariant tendency to have few or many friends and follows a normal distribution with mean  $\bar{\alpha}^m$  and standard deviation  $\sigma_{\alpha^m}$ .  $W_{it}$  denotes the length of time (in days) user  $i$  has been a member of the website and  $\kappa_1^m$  captures how the net of benefit and cost of forming friendship ties changes with membership length.

$\mathcal{N}_{j,t-1}^m$  captures the properties of the network concerning user  $j$  including the out-degree, operationalized as the cumulative number of friends user  $j$  has, and transitivity, operationalized as the proportion of friends user  $j$  and user  $i$  have in common.<sup>25</sup>

$\mathcal{R}_{ij,t-1}^m$  is tie-specific and captures the similarity (homophily) between individual  $i$  and individual  $j$ . We model  $\mathcal{R}_{ij,t-1}^m$  as follows:

$$\mathcal{R}_{ij,t-1}^m = \kappa_2^m \mathbf{R}_{ij,t-1}^m + \zeta_{ij}^m$$

where  $\mathbf{R}_{ij,t-1}^m$  captures observed similarity and includes the proportion of adopted anime users  $i$  and  $j$  have in common, and demographic similarity between user  $i$  and user  $j$  in terms of age, gender, and country.<sup>26</sup> Providing such demographic information is optional for users in the

<sup>25</sup>The proportion of friends users  $j$  and  $i$  have in common is defined as the number of friends user  $i$  and user  $j$  have in common divided by user  $i$ 's number of friends.

<sup>26</sup>The proportion of adopted anime users  $i$  and  $j$  have in common is defined as the number of adopted anime users  $i$  and  $j$  have in common divided by user  $i$ 's number of adopted anime users.

network we study. Thus we also control for whether age, gender, and country information of both individual  $i$  and individual  $j$  are available using three dummy variables.  $\zeta_{ij}^m$  captures the *unobserved* similarity between users  $i$  and  $j$ . Note that  $\zeta_{ij}^m = \zeta_{ji}^m$ . The unobserved similarity  $\zeta_{ij}^m$  follows a normal distribution with mean 0 and standard deviation  $\sigma_{\zeta^m}$ .

$\mathcal{K}_{j,t-1}^m$  describes user  $j$ 's expertise and only depends on  $j$ 's attributes. We operationalize  $\mathcal{K}_{j,t-1}^m$  as the cumulative number of animes user  $j$  has adopted and the cumulative number of posts user  $j$  has published in the UGC part of the website. These two variables capture the utility gained from information sharing and learning from friends who are knowledgeable about animes (Watson and Johnson 1972; Brandtzæg and Heim 2009).

$C_{ijt}^m$  contains several variables whose effects we control for. First, we include a weekend dummy. Second, we also include a dummy variable indicating whether user  $j$  was active on the platform during the previous week. This variable captures user  $j$ 's visibility.<sup>27</sup> Third, as mentioned before, we include dummy variables indicating whether user  $i$  provided demographic information. Fourth, we include time fixed effects to address common shocks that might result in correlated unobservables affecting friending decisions across users. We operationalize these time fixed effects as week dummies.<sup>28</sup> And fifth, we also include a dummy variable indicating whether user  $i$  joined the website before July 2007. Lastly, we assume that  $\epsilon_{it}^m$  follows a normal distribution with a correlation matrix as specified in Equation (5).

User  $i$ 's utility from watching an anime,  $U_{it}^{pa}$ , is given by

$$U_{it}^{pa} = \alpha_i^{pa} + \beta^{pa} \mathcal{F}_{i,t-1}^{pa} + \gamma^{pa} \mathcal{A}_{i,t-1}^{pa} + \lambda^{pa} C_t^{pa} + \epsilon_{it}^{pa} \quad (7)$$

where  $\alpha_i^{pa}$  represents user  $i$ 's intrinsic tendency to watch animes and is assumed to follow a normal distribution with mean  $\bar{\alpha}^{pa}$  and standard deviation  $\sigma_{\alpha^{pa}}$ .  $\mathcal{F}_{i,t-1}^{pa}$  captures the effects of user  $i$ 's friendship network on user  $i$ 's actions. It includes user  $i$ 's total number of friends by time  $t - 1$ , the number of animes watched by all of user  $i$ 's friends in time  $t - 1$ , and the number

<sup>27</sup>In addition to user  $i$ 's preference for friendship with user  $j$ , both  $\mathcal{K}_{j,t-1}^m$  and  $\mathcal{R}_{ij,t-1}^m$  also capture the degree to which user  $j$  is visible to user  $i$ , i.e., we follow the conventional approach in the choice model literature and model the combined effect of visibility and preference in the utility.

<sup>28</sup>While it would be desirable to include daily dummy variables, for computational reasons (see Section 5), we are not able to do so as the number of additional parameters to be estimated ( $552 = 184 \text{ days} \times 3 \text{ activities}$ ) would be too large and the estimation would take a long time (i.e., several months) to converge.

of posts written by all of  $i$ 's friends in time  $t - 1$ . Previous literature has shown that having more friends might directly affect the amount of social activities of network users (Shriver, Nair, and Hofstetter 2013; Toubia and Stephen 2013).<sup>29</sup> In addition, the number of animes watched by all of user  $i$ 's friends captures the direct influence of friends' activities on user  $i$ 's product adoptions, while the number of posts written by all of user  $i$ 's friends reflects the spill-over effect of friends' activities in post publishing on user  $i$ 's activity in anime watching.

$\mathcal{A}_{i,t-1}^{pa}$  captures state dependence in anime watching and is operationalized as a dummy variable which equals 1 if user  $i$  watched an anime at  $t - 1$  and 0 otherwise. Furthermore,  $C_t^{pa}$  contains several controls including a weekend dummy and week fixed effects. And lastly, we assume that  $\epsilon_{it}^{pa}$  is normally distributed with a correlation matrix as specified in Equation (5).

Similarly, user  $i$ 's utility from writing a post,  $U_{it}^{cg}$ , is given by

$$U_{it}^{cg} = \alpha_i^{cg} + \beta^{cg}\mathcal{F}_{i,t-1}^{cg} + \gamma^{cg}\mathcal{A}_{i,t-1}^{cg} + \lambda^{cg}C_t^{cg} + \epsilon_{it}^{cg} \quad (8)$$

where  $\alpha_i^{pa}$  is user  $i$ 's intrinsic tendency to produce content and follows a normal distribution with mean  $\bar{\alpha}^{cg}$  and standard deviation  $\sigma_{\alpha^{cg}}$ .  $\mathcal{F}_{i,t-1}^{cg}$  captures the effects of user  $i$ 's friendship network on user  $i$ 's actions and is defined in a similar manner as in Equation (7): it includes user  $i$ 's total number of friends by time  $t - 1$ , the number of animes watched by all of  $i$ 's friends in time  $t - 1$ , and the number of posts written by all of user  $i$ 's friends in time  $t - 1$ .

$\mathcal{A}_{i,t-1}^{cg}$  represents user  $i$ 's past activities and contains two variables: a dummy variable capturing state dependence in UGC posting behavior and the (cumulative) number of animes watched by user  $i$  by time  $t - 1$ . User  $i$ 's past anime watching behavior may influence her posting decisions because a user who watches more animes is likely to have more things to write about. As in the previous equation,  $C_t^{cg}$  contains a weekend dummy and week fixed effects. And lastly,  $\epsilon_{it}^{cg}$  follows a normal distribution with a correlation matrix as specified in Equation (5).<sup>30</sup>

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<sup>29</sup>A potential explanation for this effect is the image or prestige utility users gain from performing social activities within a network. Toubia and Stephen (2013) find that, aside from the intrinsic utility users derive from posting on social media, the image these activities create for users also motivates them to perform these activities. They also find that image-related utility is more dominant for users with more friends.

<sup>30</sup>All continuous variables in the three utility functions are incorporated in the form of natural logarithms.

## 5 Estimation

We show details of the log likelihood derivation in Web Appendix A. The log likelihood of the model is given by

$$\begin{aligned}
 LL = \log & \int_{-\infty}^{+\infty} \int_{-\infty}^{+\infty} \int_{-\infty}^{+\infty} \prod_{t=1}^T \prod_{i=1}^N [\Pr(A_{it}^{pa} = 1)]^{A_{it}^{pa}} [1 - \Pr(A_{it}^{pa} = 1)]^{1-A_{it}^{pa}} \\
 & \cdot [\Pr(A_{it}^{cg} = 1)]^{A_{it}^{cg}} [1 - \Pr(A_{it}^{cg} = 1)]^{1-A_{it}^{cg}} \\
 & \cdot \prod_{j=i+1}^N [[\Pr(m_{ijt} = 1)]^{m_{ijt}} [1 - \Pr(m_{ijt} = 1)]^{1-m_{ijt}}]^{1-m_{ij,t-1}} d\epsilon d\alpha d\zeta
 \end{aligned} \tag{9}$$

where  $A_{it}^{pa}$  and  $A_{it}^{cg}$  indicate the incidence of an activity – anime watching and UGC production, respectively – of user  $i$  in time period  $t$ . We estimate our model using Simulated Maximum Likelihood (SMLE). To calculate standard errors of the parameter estimates, we use the BHHH estimator, i.e., the outer product of the gradient, instead of the numerical Hessian (Berndt et al. 1974). Here, we would like to make two comments on the estimation.

First, for computational reasons, the conventional approach of estimating a model via MLE and SMLE involves taking the logarithm of the model likelihood to convert an extremely-small-in-value product of probabilities to a sum of the logarithms of these probabilities. This approach cannot be applied to the likelihood of our model for several reasons (see Web Appendix A for details), i.e., we *cannot* convert the product of the probabilities into a sum of the logarithms of these probabilities (see Equation (9)). This poses a problem for common computing technologies since the likelihood is the product of a very large number of probabilities and too small in magnitude to be detected.<sup>31</sup> To make the likelihood estimation computationally tractable, we use a transformation of the logarithm of a sum of variables to a function of the logarithm of those variables. Details on the transformation and our estimation approach are presented in Web Appendix B.

And second, to speed up the estimation, we use tensorization of large matrices and parallel computing methods to estimate the model. Due to the large size of the data and parallelization,

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<sup>31</sup>For the interested reader, the likelihood is given by the product of over 136,000,000 probabilities.

we cannot run the estimation code on conventional computing systems.<sup>32</sup> We utilize several large memory super-computing servers including the Texas Advanced Computing Center (TACC), the Pittsburgh Supercomputer Center (PSC) (Townes et al. 2014; Nystrom et al. 2013), and Jetstream cloud-computing (Stewart et al. 2015; Townes et al. 2014).<sup>33</sup> Details on estimation using supercomputers are presented in Web Appendix C.

## 6 Identification

The set of parameters to be estimated is given by  $\{\bar{\alpha}^m, \bar{\alpha}^{pa}, \bar{\alpha}^{cg}, \Sigma^\alpha, \sigma_\zeta^m, \kappa_1^m, \kappa_2^m, \delta^m, \beta^{pa}, \beta^{cg}, \lambda^m, \lambda^{pa}, \lambda^{cg}, \gamma^m, \gamma^{pa}, \gamma^{cg}, G\}$ . The identification of  $\{\kappa_1^m, \kappa_2^m, \delta^m, \beta^{pa}, \beta^{cg}, \lambda^m, \lambda^{pa}, \lambda^{cg}, \gamma^m, \gamma^{pa}, \gamma^{cg}\}$  is standard. In the following, we first informally discuss the identification of  $\{\bar{\alpha}^m, \bar{\alpha}^{pa}, \bar{\alpha}^{cg}, \Sigma^\alpha, \sigma_\zeta^m, G\}$  and then discuss our identification approach for peer effects.

The mean intrinsic propensities,  $\bar{\alpha}^m$ ,  $\bar{\alpha}^{pa}$ , and  $\bar{\alpha}^{cg}$ , are identified by average user behavior in each of the three areas across users and across time (see Figure 6). The diagonal covariance matrix of the user random effects,  $\Sigma^\alpha$ , is identified by variation in average activity levels across users (see Figure 6). In contrast, the correlation matrix of the error terms,  $G$ , is identified by variation in the simultaneous co-occurrence of activities in a day (see Figure 8). The term  $\sigma_\zeta^m$  captures the standard deviation of the unobserved similarity between user  $i$  and user  $j$  and is identified by variation in friendship formation across different pairs of users. And lastly, conditional on  $G$ , the three utilities are separately identified since each action is modeled as a function of other actions in the previous time period.

Separating homophily from influence is a challenging task (Manski 1993). Recall that homophily refers to friends behaving in a similar manner due to their similar preferences and not because of one influencing the other. Similarity in unobserved preferences, if unaccounted for, can lead to correlated errors which, in turn, lead to upward biased estimates of friends' influence. We address this issue by incorporating unobserved time-invariant components,  $\alpha_i^m$ ,  $\alpha_i^{pa}$ , and  $\alpha_i^{cg}$ ,

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<sup>32</sup>The fully parallelized estimation code requires at least 350GB of RAM.

<sup>33</sup>It takes more than 3 weeks to estimate a model with 131 parameters on a super computer utilizing 32 CPU cores using our data containing 68 million observations.

in a user’s decisions to form ties, to adopt animes, and to generate content (similar approach as in Nair, Manchanda, and Bhatia 2010, Trusov, Bodapati, and Bucklin 2010, and Ameri, Honka, and Xie 2019). Since we model the incidence of users’ actions and not the specific taste for *which* product to adopt or *what* type of content to generate, homophily only plays a role in the frequency level of users’ actions, i.e., whether they perform an action on each day. For example, two friends are similar to each other if both tend to publish a lot of posts. In our model, this unobserved heterogeneity in the propensity to perform each of the three actions is captured by  $\alpha_i^m$ ,  $\alpha_i^{pa}$ , and  $\alpha_i^{cg}$ . Motivated by the data patterns shown in Figure 6,  $\alpha_i^m$ ,  $\alpha_i^{pa}$ , and  $\alpha_i^{cg}$  are assumed to be time-invariant.<sup>34</sup> Moreover, since many of the users are new to the network, the latent propensities are identified not only by the variation in behavior after any friendship formation, but also by behavior before any ties are formed, i.e., when friends’ influence is absent.

## 7 Results

We present the estimation results in Table 3. As discussed in Section 3.1, we estimate separate coefficients for core and non-core users in all three utility functions. The estimation results for core and non-core users are shown in separate columns in Table 3. The majority of the estimates for core and non-core users have the same sign and significance level, indicating that, overall, the explanatory variables have qualitatively similar effects on these two groups of users.

In the following, we focus on discussing the results for the core users. Column (i) in Table 3 contains the results for a model in which the decisions about the three types of actions of making friends, watching animes, and publishing posts are made independently of each other. Column (ii) presents the parameter estimates for a model in which we allow these three decisions to be correlated, but there is no unobserved heterogeneity among users. And lastly, column (iii) depicts the results for our full model in which we allow for both correlated errors and unobserved heterogeneity among users.

The results across the three different specifications are overall consistent. We therefore focus

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<sup>34</sup>Note that we account for the declining trend in friendship formation by including membership length as a covariate (see discussion in Section 3.3).

on evaluating the results for our main model in column (iii). Potential simultaneous incidences of the three types of actions a user might engage in each day are captured through correlations of the error terms. We find a significant positive correlation between friendship formation and product adoption. We also find a significant coefficient for the standard deviation of the individual-specific random effect in the friendship formation utility suggesting the presence of unobserved heterogeneity in the intrinsic propensity of making friends. And lastly, as expected, user  $i$ 's net benefit from making friends declines with the length of her membership on the platform. This result suggests that having friends helps to reduce the learning costs associated with navigating the website.

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 Insert Table 3 about here  
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## 7.1 Friendship Formation

We start by discussing the parameter estimates for the friendship formation utility for the 400 core users in our sample. As expected, network properties matter. We find a significant positive effect of the number of friends user  $j$  has, suggesting that well-connected users are desirable candidates for friendship. This result stands in contrast to the findings in Christakis et al. (2010) who find that students are less likely to become friends with popular students. We suspect that this result is due to the unique context of the online social network environment in which users come from many different countries and do not know one another in real life. In such an environment, popular users are more likely to be “known” by other users, i.e., visible to other users, which is a prerequisite for tie formation. In comparison, students attending the same school usually know each other so popular students do not have an advantage in this regard. In addition, initiating and maintaining many connections in the virtual world may be less costly than in the real life. Next, our results display a significant positive effect of the proportion of friends user  $i$  and user  $j$  have in common, implying that users are more likely to connect with friends of friends. This finding is in line with results in the previous literature (e.g., Aral, Muchnik, and Sundararajan 2009; Shalizi and Thomas 2011; Bhattacharya et al. 2019).

In terms of similarity, we find that the proportion of common animes has a significant positive effect, suggesting that common interests increase the probability of forming a friendship. Further, similarity in the three demographic traits, i.e., age, gender, and country, also increases the likelihood of friendship formation, consistent with the finding in Christakis et al. (2010). Comparing the magnitudes of the effects of the three demographic traits, we find that having similar age is the most important trait, followed by coming from the same country, and having the same gender being the least important trait.<sup>35</sup> Lastly, the coefficient for the standard deviation of the pair-specific random effect capturing latent homophily between individual  $i$  and individual  $j$  is positive but insignificant. This finding suggests that our flexible modeling approach together with the observed variables included in our model captures the similarity between two individuals well.

User  $j$ 's number of watched animes and user  $j$ 's number of written posts represent individual  $j$ 's domain expertise. We find that user  $j$ 's (cumulative) number of watched animes has a significant negative effect on her forming a friendship tie with user  $i$ , which is contrary to our expectation. A potential explanation is that watching many animes might exhaust the limited spare time of these users, leaving them little time to engage in other activities. However, we find that user  $j$ 's (cumulative) number of posts, the other expertise variable, has a significant positive effect on friendship formation. Different from anime watching, UGC publishing and sharing is a social activity by nature; therefore it is conducive to the formation of a social relationship. These findings are also consistent with the notion that information sharing is a primary incentive for friendship tie formations in our specific empirical context.

And lastly, we find significant effects for all our control variables. The coefficient for the dummy variable indicating whether user  $j$  showed any activity during the previous week is positive and significant. One likely reason is that user  $j$ 's activities increased her visibility and awareness among other platform users. Further, the weekend dummy has a significant negative coefficient, suggesting that users are less likely to form friendships on weekends.

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<sup>35</sup>The following are marginal effects: ratio of common animes (0.0008), same country (0.0014), same age (0.0019), same gender (0.0009), ratio of common friends (0.0008), user  $j$ 's number of friends (0.0003), user  $j$ 's number of animes ( $-0.0000$ ), user  $j$ 's number of posts (0.0000).

## 7.2 Online Activities

Next, we discuss our results related to a user’s anime watching decisions. We find that the number of animes watched by friends the previous day has a significant positive effect on a user’s anime watching behavior, but the number of friends a user has does not have a significant influence. These results indicate that having more active friends increases a user’s activity level due to the presence of direct peer effects. We do not find a spill-over effect of friends’ posting behavior on a user’s anime watching: a user is not more likely to watch an anime if her friend made a post the previous day. Further, our results reveal positive state dependence in anime watching: a user is more likely to watch an anime if she did so the previous day. And lastly, the coefficient for the weekend dummy is positive and significant implying that users are more likely to watch animes on weekends.

We now describe our results related to content generation. Similar to our findings for anime watching, we observe evidence of a direct peer effect on a user’s content generation: the number of posts published by friends during the previous day has a significant and positive effect on a user’s content generation decision on the following day. We also note a positive spill-over effect: the number of animes watched by friends increases a user’s UGC production. In addition, we find a significant positive coefficient for the number of friends a user has suggesting that having more friends makes a user more active in publishing content. Further, there is evidence of positive state dependence in content generation, i.e., we observe a significant positive effect of a user’s posting on her posting behavior the following day. And lastly, the weekend dummy has a significant positive effect.

Comparing the magnitudes of the direct peer effect versus the spill-over effect using marginal effects, we observe the direct peer effect to have a larger impact than the spill-over effect in increasing activity levels for both anime watching and UGC publishing.<sup>36</sup>

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<sup>36</sup>The following are marginal effects on anime watching: number of animes watched by friends (0.0053), number of posts published by friends (−0.0028). The following are marginal effects on UGC publication: number of animes watched by friends (0.0004), number of posts published by friends (0.0012).

### 7.3 Model Fit

We evaluate the fit of our models using two criteria: AIC and BIC. Our main model outperforms the Independent Model and the Homogeneous Model on both criteria (see bottom of Table reftable:results). We also compare the (in-sample) predictive performance of the three models using hit rates for three holdout periods: the last 30 days, the last 60 days, and the last 90 days of our sample period. The average hit rates across these three holdout periods for each of the three activities (i.e., friendship tie formation, anime watching, and UGC production) are presented in Table 4. We find the average hit rates to be very similar across the three models with the main model performing slightly better than the other two models in predicting UGC publication.

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Insert Table 4 about here  
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## 8 Prediction Exercises

For companies operating social networks, advertising revenue represents their primary source of income. In 2020, the industry earned revenues of over 40 billion through advertisements.<sup>37</sup> Advertising revenues depend on site traffic: the more active users are, the more ads can be shown to them. In addition, having more active users can increase the appeal of the website to non-users and lead to continuous growth of the user base. Therefore, it is in platform owners' best interest to motivate users (or a subset of users if stimulating all users is not feasible) to increase their in-site activities.

Using our model estimates, we examine the effects of stimulating different types of users and different types of in-site activities through a series of prediction exercises. More precisely, we assume that the platform can trigger an increase in any of the three activities of making friends, watching animes, and generating content by, e.g., posting a recommendation list on a user's page: the platform can recommend to a user to become friends with some other users, to adopt some specific animes, or to participate in forum discussions that are active and related to the

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<sup>37</sup><https://www.statista.com/statistics/736971/social-media-ad-spend-usa/>

user’s past adoptions or posts. Although we do not observe the login or page view activities of a user and, as a result, cannot directly translate the changes in activity levels to changes in ad viewership, as long as users are not spending *less* time on each activity compared to before the stimulation, an increase in the total activity level will also lead to an increase in the time spent on the website. Furthermore, an increase in the activity level is observable by other users and non-users of the website and therefore can lead to activity cascades and a growing user base.

## 8.1 Platform-Wide Stimulation

In the first set of prediction exercises, we examine and compare the increases in *overall* activity levels, i.e., the sum of activities in all three areas, of all core users due to a platform-wide stimulation. The overall activity levels serve as a proxy for the total site traffic or total time spent on the site. The predictive exercises are implemented as follows: in each scenario, we increase one type of activity (friendship tie formation, product adoption or UGC generation) among all core and all non-core users by the amount of that activity on a typical day for an average user. To put it differently, our stimulation doubles the amount of activity of a particular type on a given day for each core and each non-core user. We do so on days 30, 90, and 150 and predict users’ behavior going forward until day 184.<sup>38</sup> When presenting our findings, we focus on findings for the core users.

The results are presented in Table 5. Column (i) shows the changes in average number of active core users per day, i.e., the mean number of core users who perform at least one activity in a day, and column (ii) depicts the changes in the number of total activities performed by core users. Out of the three types of stimulations the platform can implement (i.e., to recommend friends, animes, or forum discussion topics), stimulating users to watch more animes is the most effective intervention resulting in the highest overall increase in the number of active users and in the level of in-site activities. This is because anime watching is the most frequent activity of the three in-site activities and because the peer effect of friends’ anime watching is a stronger

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<sup>38</sup>If users joined the website after the stimulation day, their actions are simulated from the time they joined (without a stimulation).

driver than the spill-over effect of users' anime watching. The effects of stimulating users to make more friends or to post more UGC are very similar in terms of magnitude.

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Insert Table 5 about here  
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## 8.2 Friendship Recommendations

Friendship recommendation systems are a popular tool used by online social networks such as Facebook or LinkedIn to increase network connectedness (Sun and Taylor 2019). Here, we assess the effectiveness of various friend recommendation strategies based on our model estimates.

In the first predictive exercise, we evaluate the likelihood of an average user accepting a friendship request from a recommended user depending on her profile. We consider the following five different types of users to be recommended: (i) popular user, i.e., a user with 10 more friends than an average user; (ii) friend of a friend, i.e., a user who has the same number of friends as an average user, but has 10 more friends in common with the focal user than an average user; (iii) active anime watcher, i.e., a user who watches 10 more animes than an average user; (iv) active UGC creator, i.e., a user who publishes 10 more posts than an average user; and (v) user with similar interests, i.e., a user who watches the same number of animes as an average user, but watches 10 more animes in common with the focal user than an average user.

As a benchmark, the likelihood of an average user accepting a friendship request from a potential friend is 0.0717 if the potential friend is an average user. Among the five types of recommended users, a popular user has the highest likelihood (0.6771) of being accepted as a friend. The likelihood of a popular user being accepted as a friend is more than seven times higher than the likelihood of a user with similar interests (0.0892) being accepted as a friend, the second-largest likelihood. Next, in terms of an increase in friendship formation likelihood, is a friend of a friend (0.0866) recommendation followed by an active UGC creator (0.0729). The active anime watcher ranks last with a likelihood of 0.0716 and is the only case that does not beat the benchmark. These findings are in line with our marginal effect estimates of the various drivers in friendship formation decisions as shown in Footnote 35.

While the predictive exercise discussed in the previous paragraphs evaluates the immediate effect of recommending different types of users as potential friends, the second predictive exercise discussed in this paragraph considers the dynamic effects of similar friend recommendation strategies. Note that we *cannot* use the same treatments as in the first predictive exercise because, in this predictive exercise, we have to recommend actual users (and not hypothetical users). Thus we adapt the five friend recommendation strategies to be similar in spirit, but operational for this predictive exercise. More specifically, the potential friend to be recommended is a (i) popular user, i.e., the user with the largest number of friends; (ii) friend of a friend, i.e., the user who has the most common friends with the focal user; (iii) active anime watcher, i.e., the user who watches the most animes; (iv) active UGC creator, i.e., the user who publishes the most posts; (v) user with similar interest, i.e., the user who watches the largest number of common animes with the focal user. Furthermore, this predictive exercise relies on the assumption that a friend recommendation strategy is successful in convincing all core and non-core users to accept one recommended user as a new friend on day 150. We then simulate users' behavior going forward until day 184, and compare the increases in each of the three activities as well as the overall activity level among all core users.

Among the five friend recommendation strategies, recommending a friend of a friend is the most effective strategy in stimulating friendship tie formation within the network, while recommending an active UGC creator is the most effective one in increasing anime watching, UGC publishing, and the overall level of in-site activities. Unlike in the first predictive exercise which evaluated the immediate effects of different friend recommendation strategies, the strategy of recommending a popular user is not the most effective one once dynamic effects are taken into account. A potential reason for this finding is that a popular user does not necessarily share interests with or is not necessarily similar to the focal user. Thus friends of the popular user are also less likely to be potential candidates for new friendships and the focal user is less likely to be subject to their peer influence, thereby limiting the cascading effect. On the other hand, a friend of a friend is more likely to share interests with or be similar to the focal user. Thus friends of a friend of a friend are more likely to be potential candidates for new friendships

and the focal user is more likely to be subject to their peer influence, thereby enhancing the cascading effect. Our estimation results support this explanation through the significant and large effects of similarity variables (see Footnote 35).

### 8.3 Seeding

Previous literature has found that users often have varying degrees of activity in different areas (e.g., Manchanda, Xie, and Youn 2008; Iyengar, Van den Bulte, and Valente 2011). Our data confirm this pattern (see also Section 2.2 and Figure 5). For example, a user might make many friends or publish many posts, but only watch few animes. Consequently, carefully choosing whom to target and which type of activity to stimulate are crucial decisions for platform owners in achieving a desired outcome such as an increase in UGC production.

In this set of prediction exercises, we examine the effectiveness of different seeding strategies in increasing tie formations, anime watching, and UGC production in an evolving social network. For these prediction exercises, we select the 15% most/least active core users among all core users based on their activity levels in each of the three activities (“selection activity”) as our seeding targets.<sup>39</sup> As a benchmark, we also randomly select 15% of core users as the initial seeds. Next, we increase the activity level of these selected core users in one of the three areas of activity (“seeding activity”) by the amount of that activity on a typical day for an average user. This is the same stimulation as in Section 8.1. We do so on days 30, 90, and 150 (“stimulation date”) and simulate users’ behavior going forward until day 184. To recap, we perform a total of 63 prediction exercises, including  $3 \cdot 3 \cdot 3 = 27$  prediction exercises for the 15% most active core users,  $3 \cdot 3 \cdot 3 = 27$  prediction exercises for the the 15% least active core users, as well as  $3 \cdot 3 = 9$  prediction exercises for our benchmark case of randomly selected users. And lastly, when presenting our findings, we again focus on the results for core users.

We start by investigating the question whether platform owners should seed to the most or least active users. We find that seeding to the 15% most active users is a more effective strategy than seeding to the 15% least active users when the goal is an increase in anime watching or in

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<sup>39</sup>15% of core users are equivalent to 8 core users on day 30, 26 core users on day 90, and 50 core users on day 150.

UGC production. However, for friendship formation, seeding to the 15% least active users is a more effective strategy than seeding to the 15% most active users. Seeding to 15% randomly selected users performs the worst for all three outcomes.<sup>40</sup>

Next, inspired by results for static networks, we evaluate whether seeding to the most-connected users, i.e., users with the most friends, is also the most effective seeding strategy in terms of the choice of selection activity in evolving networks. In other words, we wonder whether the most-connected users are indeed better candidates for seeding than users who are most active in anime watching or UGC creation in an evolving social network. In answering this question, we focus on the 27 prediction exercises which use the most active users as initial seeds. Our results indicate that, on average, seeding to users who post the most UGC is the most effective seeding strategy, followed by seeding to most-connected users, and lastly by seeding to users watching the most animes.<sup>41</sup> A similar pattern also holds for the individual prediction exercises: in 25 out of the 27 prediction exercises, seeding to the most connected users is less effective than either seeding to users watching the most animes or seeding to users posting the most UGC. We conclude that, in contrast to the common finding for static networks, seeding to the most-connected users is not the most effective strategy in evolving networks.

While the discussion in the previous paragraph focused on the choice of the best selection activity with the goal of increasing overall activity levels, here, we investigate the most effective seeding strategy for each desired outcome in terms of choosing *both* a selection *and* a seeding activity. For all three potential desired outcomes of increasing the number of friendships, increasing anime watching or increasing UGC posting, the most effective seeding activity is the desired activity itself. However, the selection activity does not follow the same pattern. If the goal is to increase the number of friendship, then choosing the users who watch the fewest

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<sup>40</sup>Across all three selection activities, all three seeding activities, and all three stimulation dates, i.e., nine prediction exercises for *each* activity, seeding to the 15% most active users increases anime watching and UGC production, on average, by 0.32% and 1.40%, respectively, while seeding to the 15% least active users increases anime watching and UGC production, on average, by only 0.15% and 0.96%, respectively. Seeding to the 15% least active users increases friendship formation, on average, by 4.20%, while seeding to the 15% most active users increases friendship formation, on average, by 3.88%. Random seeding increases friendship formation, anime watching, and UGC production by 3.48%, 0.14%, and 0.44%, respectively.

<sup>41</sup>Across the three selection activities and the three stimulation days (3 prediction exercises for *each* seeding activity), on average, seeding to the most connected users results in an average increase of 1.84% of overall activities, i.e., activity levels in all three areas of friendship formation, anime watching, and UGC production. In comparison, seeding to users who watch a lot of animes and post a lot of UGC leads to an average increase of 1.80% and 1.95%, respectively, of overall activities.

animes and encouraging them to make more friends is the most effective strategy. To increase anime watching, selecting the most-connected users and encouraging them to watch even more animes is the best strategy. And lastly, to increase UGC posting, the winning strategy is to select users who create the most content and encourage them to post more content.

## 8.4 Accounting for Network Evolution

Here, we examine by how much the effectiveness of seeding strategies is underestimated when the endogenous network formation is not accounted for. To do so, we re-run 57 of the 63 prediction exercises discussed in Section 8.3, but do *not* allow users to form new friendships.<sup>42</sup> We find that not accounting for the endogenous network formation leads, on average, to an underestimation of seeding effectiveness by 30%. This result underscores the practical importance of modeling the co-evolution of individual users' friendship tie formations and their concurrent in-site activities.

Furthermore, we also investigate whether the results for seeding strategies discussed in the previous section continue to hold when the endogenous network formation is not accounted for, i.e., whether the same seeding strategies are predicted to be most effective. Overall, our three main findings (based on average results across multiple predictions) continue to hold. For example, seeding to the most active users is predicted to be a more effective strategy than seeding to the least active users, whether or not we account for the endogenous network formation.

## 9 Conclusion

In this paper, we study the co-evolution of individuals' friendship tie formations and their concurrent activities within an evolving online social network. Our findings shed light on the important factors that drive strangers to become friends in an online environment. Specifically, our results reveal that, all three drivers, i.e., network properties, similarity, and expertise, matter for a user's friendship formation decisions. Further, while having more friends does not necessarily make a person more active, having more active friends does increase a user's activity

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<sup>42</sup>We do *not* re-run the six predictions for randomly sampled users.

levels in terms of both product adoptions and content generation through peer and spill-over effects. Via prediction exercises, we find that stimulating product adoptions is the most effective site-wide intervention which leads to the highest overall site traffic and the largest number of active users and that recommending a friend of a friend as a potential friend is the most effective strategy in stimulating friendship tie formation. Contrary to previous studies investigating static networks, we find that seeding to most connected users is not the best strategy to increase users' overall activity levels in an evolving network.

There are several limitations to our research. First, we only observe a friendship if both users agree to become friends. In other words, we observe neither the friendship request nor the potential rejection of that request. This is a limitation of our data. As a result, we cannot separately identify whether an increase in a user's number of friends is due to that user's elevated preference to form friendships or due to her increased desirability as a potential friend to other users. Second, we do not explicitly model time-varying unobserved factors that may impact subsets of users. Although some institutional features of the data and model (e.g., users of the website are spread out around the world, we include random effects and time fixed effects to control for individual preference and some unobserved correlated factors) alleviate this concern, they do not completely eliminate it. Furthermore, a more robust solution of incorporating group\*time fixed effects is computationally infeasible given the model structure and the large number of required fixed effects (see Lee 2007; Lee, Liu, and Lin 2010; Ma, Krishnan, and Montgomery 2014).

Third, in this paper, we model whether users post something on the website or whether they watch an anime, but not the topic or number of posts or which anime they watch. Studying the details of each action can shed further light on the co-evolution process of users' friendship formations and concurrent activities which we leave for future research. Fourth, we do not consider the length or content of users' posts. Longer or more detailed posts may imply the writer is more knowledgeable. Studying the effects of such UGC characteristics will be an interesting extension of our current research. And lastly, in this paper, we do not model platform growth given our relatively short observation period, i.e., we do not model users' joining behavior

and assume that it is exogenous. However, in the long run, the popularity of a platform in terms of the size of its user base and volume and variety of its content can change the rate of users joining the website. We hope future research can relax the exogeneity assumption and provide further insights into this research question.

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## Figures and Tables

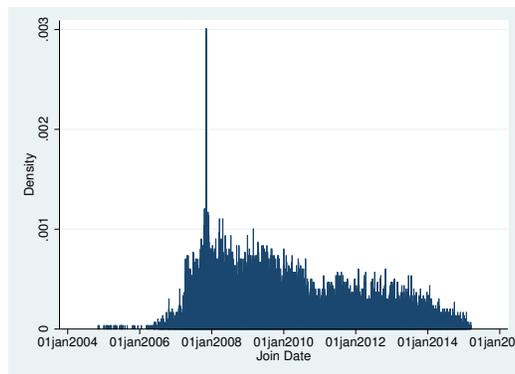
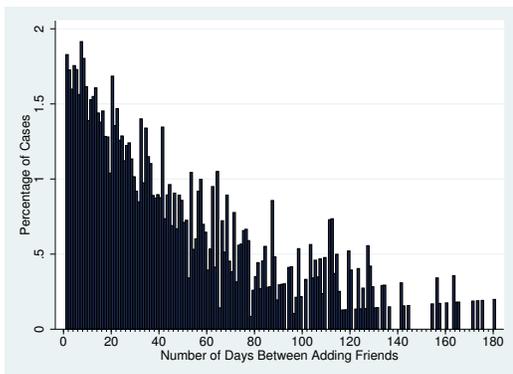
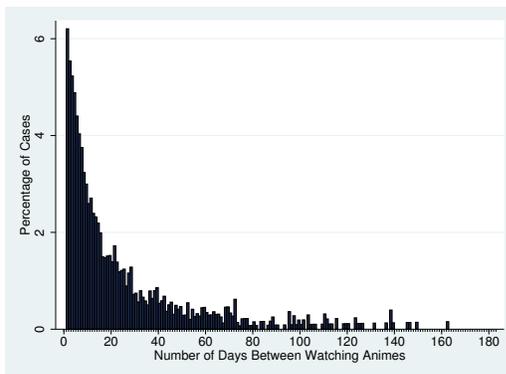


Figure 1: Dates Users Joined MyAnimeList.Net

(a) Friend Addition



(b) Anime Watching



(c) Content Generation

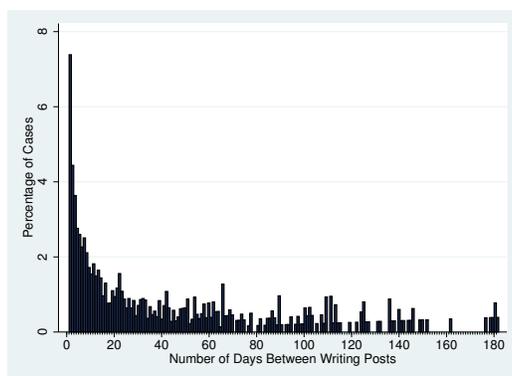


Figure 2: Number of Days Between Activities

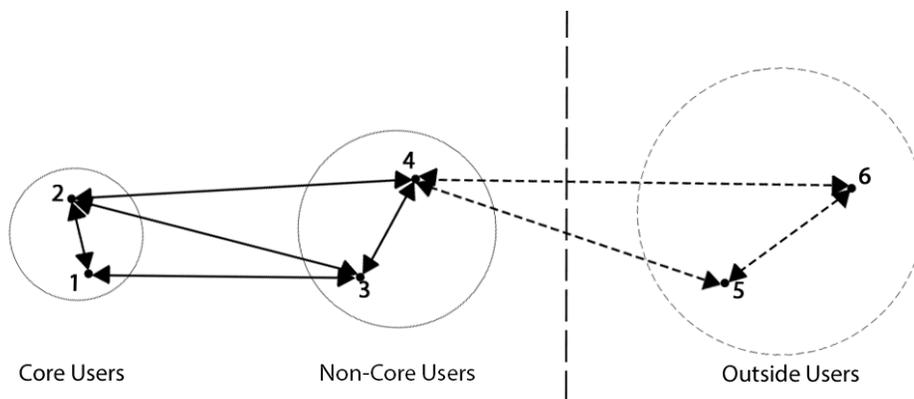


Figure 3: User Sampling Strategy

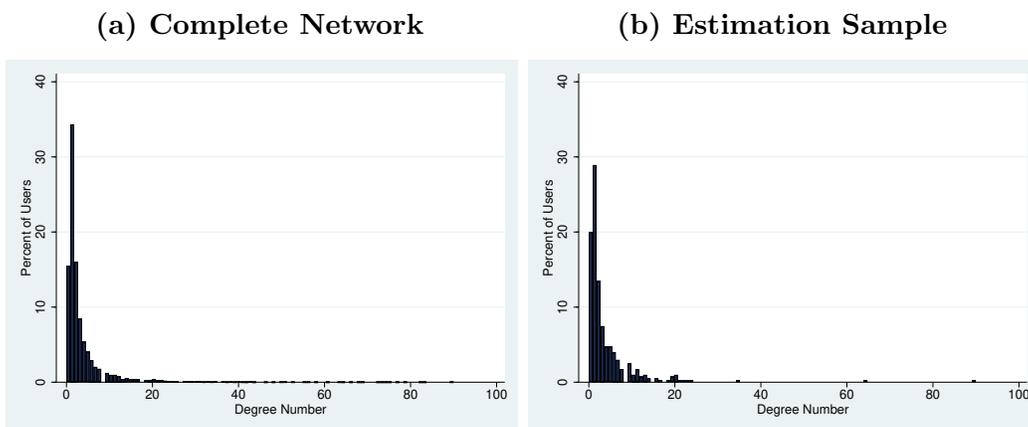


Figure 4: Degree Distributions

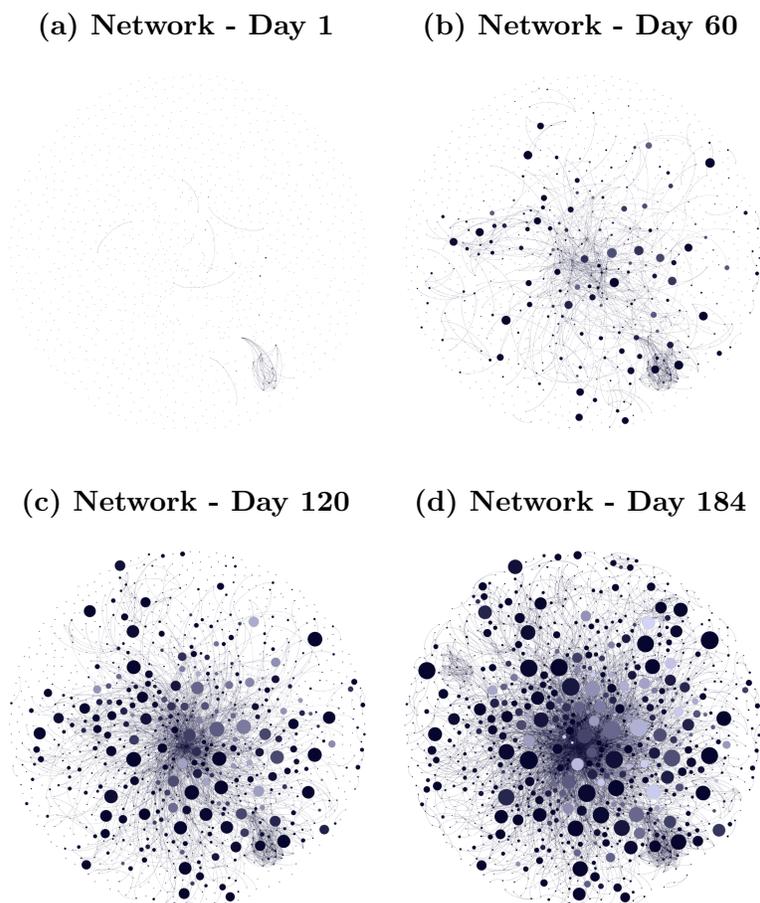
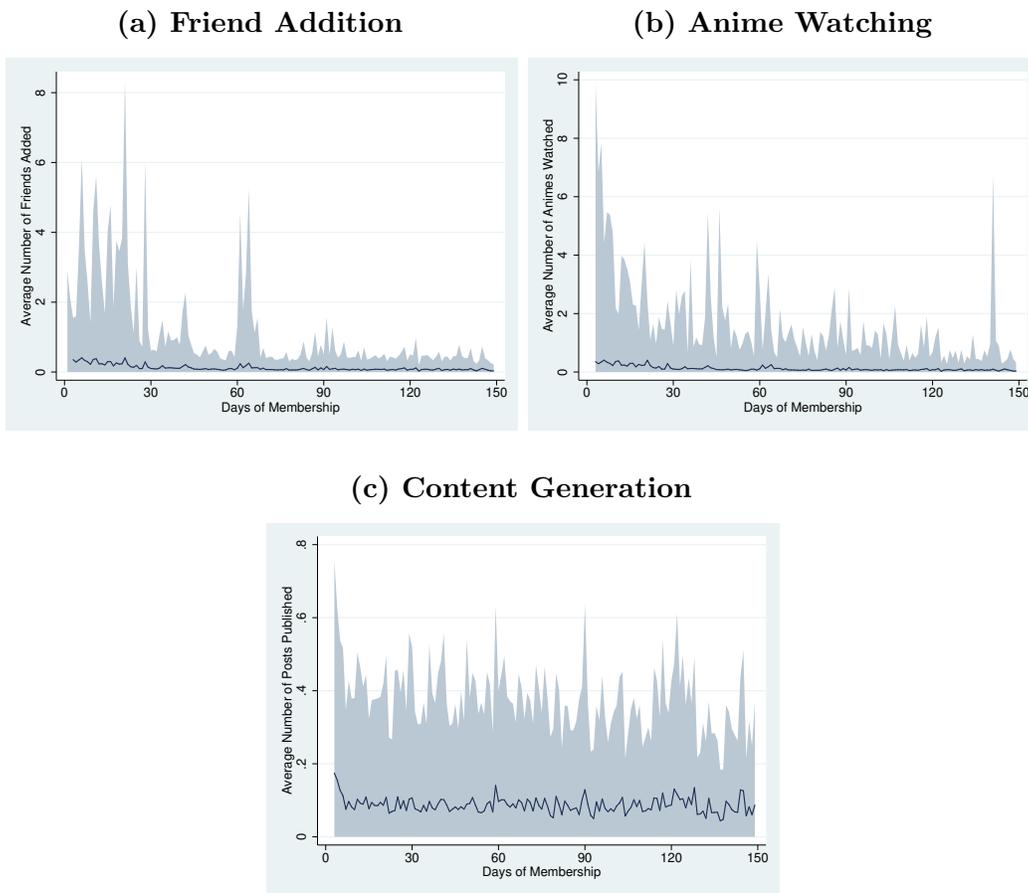
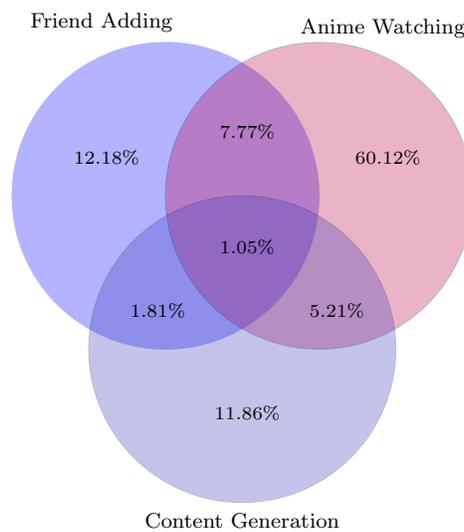


Figure 5: Network Co-Evolution Over Time

Lines Between Nodes Indicate Friendship Ties. Node Size Increases with More Animes Watched. Node Color Darkens with More Posts Written.



**Figure 6: Average Activity Levels Over Time Since Joining (New Users)**  
 Grey Areas Show +/- One Standard Deviation Bounded at 0 from Below.



**Figure 7: Percentage of Observations with Certain Activities Conditional on Performing at Least One Activity**

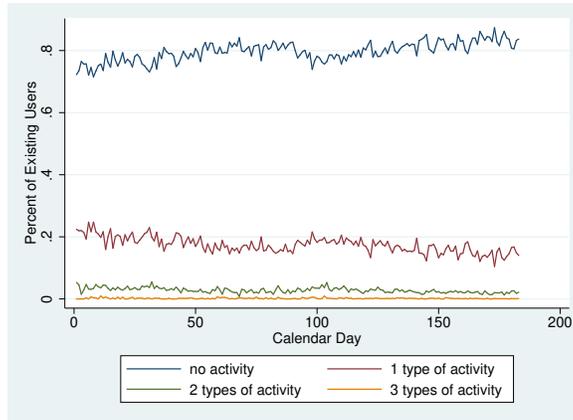
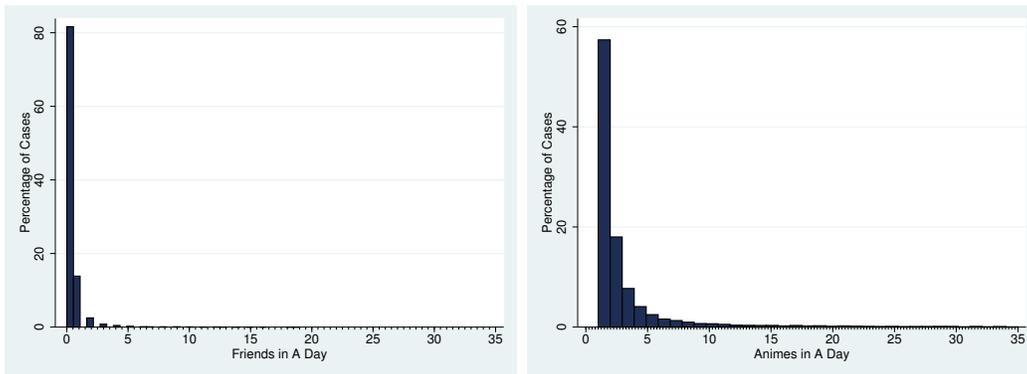


Figure 8: Percentages of Core Users Engaging in 0, 1, 2 or 3 Activities Per Day

(a) Number of Friends Added in a Day (Truncated at 100)      (b) Number of Animes Watched in a Day (Truncated at 100)



(c) Number of Posts Written in a Day

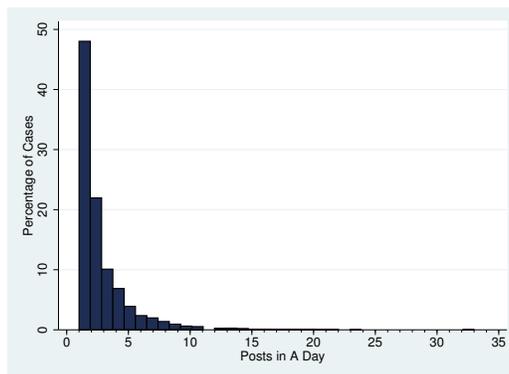


Figure 9: Number of Activities in Each Area Per Day

	(i)	(ii)	(iii)
	Complete Network	Estimation Sample	t-value
Average Degree	4.37	3.81	1.12
Average Betweenness Centrality	8,986.13	5,234.28	1.50
Average Eigen Centrality	0.0073	0.0068	0.94
Transitivity	0.1986	0.1779	1.32

**Table 1: Network Representativeness**

	Mean	Std. Dev.	Min	Median	Max	N
Age	19.3	5.2	12	18.5	78	1,088
Gender (% Females)	38.5					
Gender (% Males)	54.0					
Gender (% Not Specified)	7.5					
<b>Core Users:</b>						
Number of Active Days	12.62	15.43	0	7	101	400
Number of Friend Adding Days	2.55	4.69	0	1	59	400
Number of Anime Watching Days	9.19	10.37	0	5	68	400
Number of Content Generating Days	2.47	9.17	0	0	95	400
Percentage of Active Days	17.76	17.07	0	12.90	100	400
Percentage of Friend Adding Days	3.80	6.19	0	1.63	40	400
Percentage of Anime Watching Days	13.55	14.11	0	9.70	85.71	400
Percentage of Content Generating Days	2.56	7.72	0	0	61.69	400
Friend Adding Interval in Days	44.26	36.05	1	34	156	12,414
Anime Adding Interval in Days	25.64	28.20	1	14	138	20,680
Post Adding Interval in Days	32.07	29.33	1	25	109	6,330
<b>Non-Core Users:</b>						
Number of Active Days	24.06	24.42	1	16	181	986
Number of Friend Adding Days	5.93	6.40	1	4	48	986
Number of Anime Watching Days	15.55	16.65	0	10	121	986
Number of Content Generating Days	6.31	17.57	0	0	181	986
Percentage of Friend Adding Days	22.49	18.36	.54	17.95	100	986
Percentage of Anime Watching Days	6.85	8.31	.54	4.23	80	986
Percentage of Content Generating Days	14.46	13.38	0	10.87	82.22	986
Percentage of Content Generating Days	4.72	12.01	0	0	98.37	986
Friend Adding Interval in Days	48.41	40.36	1	37	181	78,996
Anime Adding Interval in Days	24.82	29.86	1	13	163	84,133
Post Adding Interval in Days	47.98	48.96	1	28	182	40,287
<b>Core Users with Friends:</b>						
Number of Friends on Last Day	4.72	7.83	1	2	94	320
Number of Animes on Last Day	76.49	83.02	0	50.5	522	320
Number of Posts on Last Day	6.13	22.50	0	0	228	320
<b>Core Users without Friends:</b>						
Number of Friends on Last Day	0					
Number of Animes on Last Day	46.34	57.22	0	24	313	80
Number of Posts on Last Day	0.68	3.19	0	0	23	80

**Table 2: Descriptive Statistics**

	(i)		(ii)		(iii)	
	Core	Non-Core	Core	Non-Core	Core	Non-Core
<b>Friendship Formation</b>						
<i>Network Properties</i>						
$j$ 's Number of Friends by $t - 1^a$	0.4434*** (0.0071)	0.5443*** (0.0103)	0.4601*** (0.0067)	0.5598*** (0.0097)	0.4512*** (0.0082)	0.5523*** (0.0119)
Ratio of Number of Friends in Common with $j$ to $i$ 's Number of Friends by $t - 1^a$	0.0727*** (0.0100)	0.1591*** (0.0143)	0.0768*** (0.0106)	0.1644*** (0.0151)	0.1147*** (0.0106)	0.1288*** (0.0150)
<i>Similarity</i>						
Ratio of Number of Animes in Common with $j$ to $i$ 's Number of Animes by $t - 1^a$	0.1842*** (0.0051)	0.2757*** (0.0074)	0.1828*** (0.0084)	0.2770*** (0.0121)	0.1652*** (0.0311)	0.1288*** (0.0150)
Dummy for Whether $i$ and $j$ Are Within 5 Years of Age	0.2030*** (0.0191)	0.1717*** (0.0279)	0.1904*** (0.0185)	0.1574*** (0.0267)	0.2526*** (0.0216)	0.1628*** (0.0311)
Dummy for Whether $i$ and $j$ Have the Same Gender	0.1394*** (0.0056)	0.0636*** (0.0085)	0.1405*** (0.0225)	0.0580 (0.0324)	0.1263*** (0.0349)	0.0479 (0.0506)
Dummy for Whether $i$ and $j$ Are from Same Country	0.2240*** (0.0058)	0.0922*** (0.0084)	0.0034 (0.0107)	0.0855*** (0.0155)	0.2338*** (0.0327)	0.0875 (0.0473)
Standard Deviation of Pair-Specific Random Effect		0.0001 (0.0043)		0.0069 (0.0040)		0.0004 (0.0044)
<i>Expertise</i>						
$j$ 's Number of Watched Animes by $t - 1^a$	-0.0198*** (0.0051)	-0.0470*** (0.0074)	-0.0154*** (0.0043)	-0.0435*** (0.0062)	-0.0202*** (0.0049)	-0.0504*** (0.0071)
$j$ 's Number of Written Posts by $t - 1^a$	0.0413** (0.0127)	0.0074 (0.0183)	0.0500*** (0.0117)	0.0144 (0.0169)	0.0540*** (0.0131)	0.0142 (0.0190)
<i>Control Variables</i>						
Number of Membership Days by $t^a$	-0.5192*** (0.0027)	-0.5287*** (0.0039)	-0.5396*** (0.0024)	-0.5535*** (0.0035)	-0.5384*** (0.0028)	-0.5591*** (0.0040)
Dummy for Whether $t$ Is a Weekend	-0.3105*** (0.0072)	0.0280** (0.0103)	-0.3038*** (0.0055)	0.0169* (0.0079)	-0.5239*** (0.0076)	0.0144 (0.0108)
Dummy for Whether $j$ was Active from $t - 7$ to $t - 1$	0.0801*** (0.0188)	0.2384*** (0.0275)	0.0824*** (0.0176)	0.2428*** (0.0257)	0.1126*** (0.0194)	0.2510*** (0.0283)
Dummy for Whether Both $i$ and $j$ Indicate Their Gender	-0.2631*** (0.0047)	-0.0970*** (0.0070)	-0.2756*** (0.0101)	-0.1217*** (0.0140)	-0.2007*** (0.0341)	-0.0918 (0.0482)
Dummy for Whether Both $i$ and $j$ Indicate Their Age	-0.3187*** (0.0051)	-0.0953*** (0.0072)	-0.3199*** (0.0113)	-0.1095*** (0.0160)	-0.3907*** (0.0336)	-0.1019* (0.0475)
Dummy for Whether Both $i$ and $j$ Indicate Their Country	-0.3731*** (0.0069)	-0.0647*** (0.0096)	-0.3504*** (0.0154)	-0.0375 (0.0215)	-0.7357*** (0.0260)	-0.0640 (0.0367)
Constant	-1.6586*** (0.0071)	-1.0497*** (0.0071)	-1.6650*** (0.0136)	-1.0740*** (0.0140)	-1.5335*** (0.0209)	-1.1202*** (0.0215)
Dummy for $i$ Having joined before July 2007		0.1364*** (0.0018)		0.1404*** (0.0017)		0.1538*** (0.0017)
Standard Deviation of Individual-Specific Random Effect		0.0303*** (0.0004)				0.0290*** (0.0004)
Week Dummies		yes		yes		yes

Standard errors in parentheses.

\*  $p < 0.05$ , \*\*  $p < 0.01$ , \*\*\*  $p < 0.001$

<sup>a</sup> Measured on logarithmic scale.

**Table 3: Results**

	(i)		(ii)		(iii)	
	Core	Non-Core	Core	Non-Core	Core	Non-Core
<b>Anime Watching</b>						
Number of Friends by $t - 1^a$	-0.0193** (0.0072)	-0.0567*** (0.0099)	-0.0170 (0.0134)	-0.0514*** (0.0155)	-0.0088 (0.0229)	-0.0458 (0.0326)
Number of Animes Watched by Friends in $t - 1^a$	0.1477*** (0.0064)	0.0857*** (0.0089)	0.1396*** (0.0206)	0.0860** (0.0305)	0.1506*** (0.0361)	0.0775 (0.0491)
Number of Posts Published by Friends in $t - 1^a$	-0.0394*** (0.0026)	0.0541*** (0.0039)	-0.0398** (0.0143)	0.0563** (0.0211)	-0.0388 (0.0375)	0.0518 (0.0529)
Dummy for Whether $i$ Watched an Anime in $t - 1$	1.1275*** (0.0020)	1.0620*** (0.0024)	1.1236*** (0.0045)	1.0523*** (0.0054)	1.1169*** (0.0197)	1.0559*** (0.0264)
Dummy for Whether $t$ Is a Weekend	0.1465*** (0.0039)	0.0402*** (0.0020)	0.1479*** (0.0097)	0.0399** (0.0122)	0.1570*** (0.0477)	0.0412 (0.0623)
Constant	-1.8350*** (0.0046)	-1.6613*** (0.0055)	-1.8094*** (0.0178)	-1.6326*** (0.0208)	-1.9329*** (0.0219)	-1.7504*** (0.0264)
Standard Deviation of Individual-Specific Random Effect		0.0099*** (0.0016)				0.0099 (0.0336)
Week Dummies		yes		yes		yes
<b>Content Generation</b>						
Number of Friends by $t - 1^a$	0.1701*** (0.0107)	0.0076 (0.0148)	0.1723*** (0.0105)	0.0163 (0.0150)	0.2038*** (0.0175)	0.0072 (0.0268)
Number of Animes Watched by Friends in $t - 1^a$	0.1278*** (0.0134)	-0.0064 (0.0187)	0.1329*** (0.0154)	-0.0037 (0.0221)	0.1101*** (0.0248)	-0.0028 (0.0329)
Number of Posts Published by Friends in $t - 1^a$	0.1848*** (0.0152)	0.2721*** (0.0212)	0.1872*** (0.0146)	0.2697*** (0.0206)	0.1666*** (0.0237)	0.2753*** (0.0337)
Dummy for Whether $i$ Published a Post in $t - 1$	1.9848*** (0.0005)	2.1531*** (0.0009)	1.9013*** (0.0017)	2.0702*** (0.0022)	2.2277*** (0.0064)	2.1161*** (0.0080)
Number of Animes Watched by $t - 1^a$	-0.0526** (0.0175)	0.0561* (0.0220)	-0.0276 (0.0185)	0.0657** (0.0225)	-0.0169 (0.0379)	0.0548 (0.0554)
Dummy for Whether $t$ Is a Weekend	-0.0049*** (0.0011)	0.0228*** (0.0017)	-0.0008 (0.0040)	0.0664*** (0.0052)	0.0765*** (0.0094)	0.0141 (0.0137)
Constant	-2.7046*** (0.0024)	-2.7995*** (0.0108)	-2.6870*** (0.0027)	2.8395*** (0.0110)	-3.0452*** (0.0110)	-2.9219*** (0.0231)
Standard Deviation of Individual-Specific Random Effect		0.0142*** (0.0019)				0.0114 (0.0125)
Week Dummies		yes		yes		yes
<b>Error Correlation Matrix</b>						
Correlation between Friendship and Adoption				0.3245*** (0.0028)		0.3095*** (0.0032)
Correlation between Friendship and UGC				-0.0243** (0.0086)		-0.0247 (0.0210)
Correlation between Adoption and UGC				-0.0036 (0.0192)		0.0007 (0.0472)
<b>Model Summary Statistics</b>						
Number of Observations	69,020,774		69,020,774		69,020,774	
AIC	359,515.60		359,501.20		359,180.20	
BIC	361,698.39		361,683.99		361,411.14	
LogLikelihood	-179,621.80		-179,614.60		-179,451.10	

Standard errors in parentheses.

\*  $p < 0.05$ , \*\*  $p < 0.01$ , \*\*\*  $p < 0.001$

<sup>a</sup> Measured on logarithmic scale.

**Table 3: Results (Continued.)**

	(i)	(ii)	(iii)
	Main Model	Homogenous Model	Independent Model
Friending Actions	99%	99%	99%
Adoption Actions	72%	72%	72%
UGC Actions	96%	95%	94%

**Table 4: Hit Rates**

Stimulation Activity	Stimulation Day	(i) Change in Active USERS in %	(ii) Change in ACTIVITIES in %
Friendship Formation	30	2.76	1.97
	90	3.23	0.43
	150	12.66	2.63
	<i>Average</i>	<i>6.22</i>	<i>1.68</i>
	Anime Watching	30	1.80
90		4.03	2.36
150		17.14	6.47
<i>Average</i>		<i>7.66</i>	<i>7.17</i>
UGC Production		30	1.74
	90	0.43	0.44
	150	2.63	3.21
	<i>Average</i>	<i>6.20</i>	<i>1.78</i>

**Table 5: Platform-Wide Stimulation**

# Web Appendix A: Country Distribution

Country	Frequency	Percentage	Country	Frequency	Percentage
US	380	27.4%	UAE	3	0.2%
Great Britain	64	4.6%	Ukraine	3	0.2%
Poland	60	4.3%	Argentina	2	0.1%
Canada	50	3.6%	Bangladesh	2	0.1%
Netherlands	40	2.9%	Dominican Republic	2	0.1%
Germany	34	2.5%	Hong Kong	2	0.1%
Israel	34	2.5%	New Zealand	2	0.1%
Brasil	29	2.1%	Peru	2	0.1%
Italy	24	1.7%	Taiwan	2	0.1%
France	22	1.6%	Tunisia	2	0.1%
Sweden	22	1.6%	Bosnia and Herzegovina	1	0.1%
Australia	18	1.3%	Bulgaria	1	0.1%
Norway	18	1.3%	Chile	1	0.1%
Finland	16	1.2%	Colombia	1	0.1%
Lithuania	16	1.2%	Cyprus	1	0.1%
Philippines	16	1.2%	Czech Republic	1	0.1%
Hungary	15	1.1%	Estonia	1	0.1%
Mexico	14	1.0%	India	1	0.1%
Russia	13	0.9%	Indonesia	1	0.1%
Singapore	12	0.9%	Kuwait	1	0.1%
Malaysia	10	0.7%	Maldives	1	0.1%
Belgium	8	0.6%	Malta	1	0.1%
Latvia	8	0.6%	Panama	1	0.1%
Romania	8	0.6%	Saudi Arabia	1	0.1%
Denmark	7	0.5%	Slovenia	1	0.1%
Japan	6	0.4%	South Korea	1	0.1%
Portugal	5	0.4%	Spain	1	0.1%
Austria	4	0.3%	Switzerland	1	0.1%
Slovakia	4	0.3%	Missing	386	27.8%
Greece	3	0.2%			

**Table A-1: Country Distribution**

## Web Appendix B: Log-Likelihood Derivation and Estimation

In this section, we show the steps in deriving the model log-likelihood and explain the techniques used for estimation. Given the conditional independence assumption of user  $i$ 's decision to become friends with each user  $j$  (as discussed in Section 4.1) and given the need for mutual agreement to become friends, the probability of a tie forming between individual  $i$  and individual  $j$  is given by

$$\Pr(m_{ijt} = 1) = \Pr(U_{ijt}^m > 0) \cdot \Pr(U_{jit}^m > 0). \quad (\text{B1})$$

Then the likelihood of user  $i$  becoming friends with user  $j$  at time  $t$  is given by

$$L_{ijt}^m | \alpha_i, \alpha_j, \zeta_{ij}, \epsilon_{it}, \epsilon_{jt} = [\Pr(m_{ijt} = 1)]^{m_{ijt}} [1 - \Pr(m_{ijt} = 1)]^{1-m_{ijt}}]^{1-m_{ij,t-1}} \quad (\text{B2})$$

where  $\zeta_{ij} = \zeta_{ij}^m$ ,  $\alpha_i = \{\alpha_i^m, \alpha_i^{pa}, \alpha_i^{cg}\}$  and  $\alpha_j$  is defined similarly. Note that  $L_{ijt}^m | \alpha_i, \alpha_j, \zeta_{ij}, \epsilon_{it}, \epsilon_{jt}$  conditions on the two users not being friends before time  $t$  through the exponent  $1 - m_{ij,t-1}$ .

The likelihoods for the other two types of activities, i.e., product adoption and content generation, at time  $t$  are given by

$$\begin{aligned} L_{it}^{pa} | \alpha_i, \epsilon_{it} &= [\Pr(A_{it}^{pa} = 1)]^{A_{it}^{pa}} [1 - \Pr(A_{it}^{pa} = 1)]^{1-A_{it}^{pa}} \\ L_{it}^{cg} | \alpha_i, \epsilon_{it} &= [\Pr(A_{it}^{cg} = 1)]^{A_{it}^{cg}} [1 - \Pr(A_{it}^{cg} = 1)]^{1-A_{it}^{cg}} \end{aligned} \quad (\text{B3})$$

where  $A_{it}^{pa}$  and  $A_{it}^{cg}$  indicate the incidence of an activity – anime watching and UGC production, respectively – of user  $i$  in time period  $t$ .

Then the joint likelihood of user  $i$ 's actions at time  $t$  is denoted by

$$\begin{aligned} L_{it} | \alpha_i, \alpha_j, \zeta_{ij}, \epsilon_{it}, \epsilon_{jt} &= [\Pr(A_{it}^{pa} = 1)]^{A_{it}^{pa}} [1 - \Pr(A_{it}^{pa} = 1)]^{1-A_{it}^{pa}} \\ &\cdot [\Pr(A_{it}^{cg} = 1)]^{A_{it}^{cg}} [1 - \Pr(A_{it}^{cg} = 1)]^{1-A_{it}^{cg}} \\ &\cdot \prod_{j=i+1}^N [(\Pr(m_{ijt} = 1)]^{m_{ijt}} [1 - \Pr(m_{ijt} = 1)]^{1-m_{ijt}}]^{1-m_{ij,t-1}} \quad i \neq j. \end{aligned} \quad (\text{B4})$$

Note that  $\alpha_j$  and  $\epsilon_{jt}$  also enter the above equation for user  $i$  because they are part of the probability of user  $i$  and user  $j$  becoming friends at time  $t$  (see Equation (B1)).

The full likelihood can be written as

$$\begin{aligned}
L = & \int_{-\infty}^{+\infty} \int_{-\infty}^{+\infty} \int_{-\infty}^{+\infty} \prod_{t=1}^T \prod_{i=1}^N [\Pr(A_{it}^{pa} = 1)]^{A_{it}^{pa}} [1 - \Pr(A_{it}^{pa} = 1)]^{1-A_{it}^{pa}} \\
& \cdot [\Pr(A_{it}^{cg} = 1)]^{A_{it}^{cg}} [1 - \Pr(A_{it}^{cg} = 1)]^{1-A_{it}^{cg}} \\
& \cdot \prod_{j=i+1}^N [[\Pr(m_{ijt} = 1)]^{m_{ijt}} [1 - \Pr(m_{ijt} = 1)]^{1-m_{ijt}}]^{1-m_{ij,t-1}} d\epsilon d\alpha d\zeta
\end{aligned} \tag{B5}$$

and the log likelihood of the model is given by

$$\begin{aligned}
LL = \log & \int_{-\infty}^{+\infty} \int_{-\infty}^{+\infty} \int_{-\infty}^{+\infty} \prod_{t=1}^T \prod_{i=1}^N [\Pr(A_{it}^{pa} = 1)]^{A_{it}^{pa}} [1 - \Pr(A_{it}^{pa} = 1)]^{1-A_{it}^{pa}} \\
& \cdot [\Pr(A_{it}^{cg} = 1)]^{A_{it}^{cg}} [1 - \Pr(A_{it}^{cg} = 1)]^{1-A_{it}^{cg}} \\
& \cdot \prod_{j=i+1}^N [[\Pr(m_{ijt} = 1)]^{m_{ijt}} [1 - \Pr(m_{ijt} = 1)]^{1-m_{ijt}}]^{1-m_{ij,t-1}} d\epsilon d\alpha d\zeta.
\end{aligned} \tag{B6}$$

We estimate our model using Simulated Maximum Likelihood (SMLE). To estimate the diagonal covariance matrix of user random effects,  $\Sigma^\alpha$ , we take 30 random draws from a standard normal distribution for each user and each activity. To estimate the standard deviation of the pair-specific random term,  $\sigma_\zeta^m$ , we take 30 random draws from a standard normal distribution for each pair of users, and directly estimate the parameter for the logarithm of the standard deviation. To estimate the correlation matrix of the three error terms,  $G$ , we take 30 random draws from a standard normal distribution for each user and each activity in each time period, estimate the off-diagonal elements of a Cholesky decomposition after setting the diagonal elements to 1, convert the Cholesky decomposition to a covariance matrix, and, lastly, the covariance matrix into a correlation matrix. This procedure allows us to estimate the elements of the error correlation matrix without putting restrictions on specific parameters (see Li, Honka, and Chintagunta 2018 for details). To calculate standard errors of the parameter estimates, we use the BHHH estimator, i.e. the outer product of the gradient, instead of the numerical Hessian (Berndt et al. 1974).

For computational reasons, the conventional approach of estimating a model via MLE and SMLE involves taking the logarithm of the model likelihood to convert an extremely-small-in-

value product of probabilities to a sum of the logarithms of these probabilities. This approach cannot be applied to the likelihood of our model for three reasons. First, recall that, at any time  $t$ , the error terms in the three utility functions are correlated (see Equation (5)). Therefore the integral taken over  $f(\epsilon)$  has to include user  $i$ 's likelihood of all three activities at time  $t$ . Second, recall that the probability of a friendship formation depends on both user  $i$ 's and user  $j$ 's utilities for the tie formation, i.e. a friendship is only formed if both users derive positive utilities from doing so (see Equation (B1)). Since at each time  $t$ , all users can become friends with any other user with whom they are not friends yet, all friendship formation decisions of all users at time  $t$  are connected through the pair-specific random effect  $\zeta_{ij}$  and the error terms in users' friendship formation utilities. In other words, due to the second reason, the integrals over  $f(\epsilon)$  and  $f(\zeta)$  have to include all friendship formation probabilities of all users at time  $t$ . Combining the first and second reason, it is evident that the integrals over  $f(\epsilon)$  and  $f(\zeta)$  have to include the probabilities of all actions of all users at time  $t$ .

Third, recall that our model includes time-invariant individual-specific intrinsic propensities for each type of activity, i.e.,  $\alpha_i^m$ ,  $\alpha_i^{pa}$ , and  $\alpha_i^{cg}$ , and a time-invariant pair-specific random effect  $\zeta_{ij}$ . Therefore, for each user and each type of activity, the integrals over  $f(\alpha)$  and  $f(\zeta)$  have to include all activities of that type over all time periods. Given that the first two reasons necessitate that the integrals over  $f(\epsilon)$  and  $f(\zeta)$  contain the probabilities of all actions of all users at each time  $t$  and given that the third reason necessitates that the integrals over  $f(\alpha)$  and  $f(\zeta)$  contain all probabilities over all time period for a specific type of activity and a specific user, the integrals over  $f(\epsilon)$ ,  $f(\alpha)$ , and  $f(\zeta)$  have to contain the probabilities of all actions of all users over all time periods (see Equation (B5)). As a result of these three issues, when we take the logarithm of the model likelihood, we *cannot* convert the product of the probabilities into a sum of the logarithms of these probabilities (see Equation (B6)). This poses a problem for common computing technologies since the likelihood is the product of a very large number of probabilities and too small in magnitude to be detected. To make the likelihood estimation computationally tractable, we use the following transformation of the logarithm of a sum of variables to a function of the logarithm of those variables.

Let  $R$  denote the number of random draws. Given this estimation method and the law of large numbers, the log-likelihood can be written as follows:

$$\begin{aligned}
LL &= \log \frac{1}{R} \sum_{r=1}^R \left[ \prod_{t=1}^T \prod_{i=1}^N (\Pr(A_{it}^{pa} = 1))^{A_{it}^{pa}} (1 - \Pr(A_{it}^{pa} = 1))^{1-A_{it}^{pa}} \right. \\
&\quad \cdot (\Pr(A_{it}^{cg} = 1))^{A_{it}^{cg}} (1 - \Pr(A_{it}^{cg} = 1))^{1-A_{it}^{cg}} \\
&\quad \left. \cdot \prod_{j=i+1}^N [(\Pr(m_{ijt} = 1))^{m_{ijt}} (1 - \Pr(m_{ijt} = 1))^{1-m_{ijt}}]^{1-m_{ij,t-1}} \right] \Bigg|_r \quad (\text{B7}) \\
&= -\log R + \log \sum_{r=1}^R Q_r
\end{aligned}$$

with

$$\begin{aligned}
Q_r &= \prod_{t=1}^T \prod_{i=1}^N (\Pr(A_{it}^{pa} = 1))^{A_{it}^{pa}} (1 - \Pr(A_{it}^{pa} = 1))^{1-A_{it}^{pa}} \cdot (\Pr(A_{it}^{cg} = 1))^{A_{it}^{cg}} (1 - \Pr(A_{it}^{cg} = 1))^{1-A_{it}^{cg}} \\
&\quad \cdot \prod_{j=i+1}^N [(\Pr(m_{ijt} = 1))^{m_{ijt}} (1 - \Pr(m_{ijt} = 1))^{1-m_{ijt}}]^{1-m_{ij,t-1}} \Bigg|_r \quad (\text{B8})
\end{aligned}$$

Note that each of the probabilities in  $Q_r$  is a small number and the number of probabilities being multiplied to calculate  $Q_r$  is very large, i.e.,  $N \cdot N \cdot \frac{N(N-1)}{2}$ . Thus  $Q_r$  is extremely small and most likely not processed properly by a computer. To bypass this issue, we use the following transformation:

$$\log \sum_{i=0}^N a_i = \log a_0 + \log \left( 1 + \sum_{i=1}^N e^{(\log a_i - \log a_0)} \right). \quad (\text{B9})$$

Thus we can write the model log-likelihood as

$$LL = -\log R + \log Q_1 + \log \left( 1 + \sum_{r=2}^R e^{(\log Q_r - \log Q_1)} \right), \quad (\text{B10})$$

with

$$\begin{aligned}
\log Q_r &= \\
&\sum_{t=1}^T \sum_{i=1}^N \left[ A_{it}^{pa} \cdot \log (\Pr(A_{it}^{pa} = 1)) + (1 - A_{it}^{pa}) \cdot \log (1 - \Pr(A_{it}^{pa} = 1)) \right. \\
&\quad + A_{it}^{cg} \cdot \log (\Pr(A_{it}^{cg} = 1)) + (1 - A_{it}^{cg}) \cdot \log (1 - \Pr(A_{it}^{cg} = 1)) \\
&\quad \left. + \sum_{j=i+1}^N [(1 - m_{ij,t-1}) \cdot [m_{ijt} \cdot \log (\Pr(m_{ijt} = 1)) + (1 - m_{ijt}) \cdot \log (1 - \Pr(m_{ijt} = 1))] \right]. \quad (\text{B11})
\end{aligned}$$

## Web Appendix C: Super Computing Estimation

In our model, the probability of a tie formation depends on both individual  $i$ 's and individual  $j$ 's utilities for the tie formation. The errors in user  $i$ 's and user  $j$ 's tie formation utilities are simultaneously correlated with user  $i$ 's and user  $j$ 's errors in the utilities for the activities in the other two areas, i.e., product adoption and content generation. As a result, the likelihood is given by the product of over 136,000,000 probabilities calculated using about 68 million observations.

Recall that we estimate our model using Simulated Maximum Likelihood (SMLE) taking 30 draws for each user from a standard normal distribution to estimate the standard deviations of user random effects and taking 30 draws for each user in each time period from a standard normal distribution to estimate the covariance matrix of the three error terms. Further, we use the Cholesky decomposition of the error covariance matrix in the estimation.

Initially, the model had 3 main steps: (i) read in the data and set up parameters, (ii) perform optimization, and (iii) gather final results for reporting. After the data was read and the data matrix was set up for the model, the data took up about 30GB of memory. During execution, we used parallelization to faster calculate probabilities by doing the calculations necessary for each of the 30 draws in SMLE in parallel over multiple CPUs. These calculations produced intermediate result matrices that took up an additional 5-8GB of memory each. In theory, we could split up the 30 repetitions using 30 R parallel loops on 30 cores at the same time. However, given the amount of memory used for the calculation, we could not use 30 cores at the same time.

As a result, with the help of XSEDE Extended Collaborative Support Service (ECSS), we changed our code to a hybrid multinode R execution using *mpi* standard. In each round of estimation, the main R code runs a bundle of several R program instances, each instance on a different nodes. Each R instance executes for-loops calculations within a node, calculating using multiple CPU cores of the node in parallel, using R *parallel* package. Each R instance would then save a file reporting the calculated vectors and loglikelihood estimates. Finally, the main R

code would read and combine the data in the files that were saved by each node and proceeds with the rest of likelihood estimation code.

We implemented the above algorithm by first splitting the process: One program that prepares the data and a second program that performs optimization and gathers results. The first program is data preparation step that only needs to be run once for each hybrid multinode configuration of nodes and CPUs used. It first creates the large matrix of network related variables (68 million rows), then breaks it into the desired number of parts (along the rows) and stores them on the hard. By testing different number of nodes, we found that the use of 8 to 12 computing nodes and all CPU cores on each node provides the best tradeoffs in parallelization and memory usage in terms of shortest computation time and minimal error in file reading from and saving on the hard.

The second program executes the optimization on each data part using separate nodes, each node processing one part using several CPU cores at a time. After each node is done with the process, calculated values are passed to the main node (using small files saved on the on the hard drive), where the values are combined to calculate the final likelihood. And lastly, the final likelihood of the model is passed on to the built-in optimization function in R. Each of the models used in this paper requires about 170 to 200 hours for the optimization process to converge.